

# Request for Proposal

**REQUEST FOR PROPOSAL  
for  
Selection of Technical Consultant  
for  
Comprehensive Architectural and  
Engineering Services for Development of  
Railway Stations in Naya Raipur**

## **Volume-I**

January 2014

### **Naya Raipur Development Authority**

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**NAYA RAIPUR DEVELOPMENT AUTHORITY(NRDA)**

**Capitol Complex, Sector-19,Naya Raipur,492002**

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Selection of Technical Consultant for comprehensive  
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**RFP no. 4(3) /CE(E)/626/9-CEP/NRDA/ 2014      Naya Raipur dt 25/01/2014**

NRDA **reinvites** Proposal from qualified and experienced firms for providing captioned services. The RFP document containing eligibility conditions, evaluation criteria term of reference etc can be downloaded from [www.nayarapur.com](http://www.nayarapur.com). A pre Proposal meeting shall be held in the Conference Hall in the office of NRDA on 05/02/2014 at 3:00 PM.

The Proposal should be submitted so as to reach the office not later than 04:00 pm of 25/02/2014. Amendments/modifications, if any shall not be published in the newspapers but the same shall be uploaded in the website [www.nayarapur.com](http://www.nayarapur.com)

**Chief Executive Officer**

## **DISCLAIMER**

The request for proposal document contains two volumes

**Volume I**

**Instruction to Bidders**

**Volume II**

**General Conditions of contract**

The information contained in the Request for Proposal document ("RFP") or subsequently provided to Applicants, whether verbally or in documentary or any other form by or on behalf of the Authority or any of their employees or advisers, is provided to Bidders on the terms and conditions set out in this RFP and such other terms and conditions subject to which such information is provided.

The RFP is not an agreement and is neither an offer nor invitation by the Authority to the prospective Bidders or any other person. The purpose of the RFP is to provide interested parties with information that may be useful to them in the formulation of their Proposals pursuant to this RFP. The RFP includes statements, which reflect various assumptions and assessments arrived at by the Authority in relation to the Consultancy. Such assumptions, assessments and statements do not purport to contain all the information that each Bidder may require. The RFP may not be appropriate for all persons, and it is not possible for the Authority, its employees or advisers to consider the objectives, technical expertise and particular needs of each party who reads or uses the RFP. The assumptions, assessments, statements and information contained in the RFP, may not be complete, accurate, adequate or correct. Each Bidder should, therefore, conduct its own investigations and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments and information contained in the RFP and obtain independent advice from appropriate sources.

Information provided in the RFP to the Bidders is on a wide range of matters, some of which depends upon interpretation of law. The information given is not an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The Authority accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on the law expressed herein.

The Authority, its employees and advisers make no representation or warranty and shall have no liability to any person including any Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in the RFP or otherwise, including the accuracy, adequacy, correctness, reliability or completeness of the RFP and any assessment, assumption, statement or information contained therein or deemed to form part of the RFP or arising in any way in this Selection Process.

The Authority also accepts no liability of any nature whether resulting from negligence or otherwise however caused arising from reliance of any Bidder upon the statements contained in the RFP.

The Authority may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, assessment or assumption contained in the RFP.

The issue of this RFP does not imply that the Authority is bound to select a Bidder or to appoint the Successful Bidder / Technical Consultant, as the case may be, for the Consultancy and the Authority reserves the right to reject all or any of the Proposals without assigning any reasons whatsoever.

The Bidder shall bear all its costs associated with or relating to the preparation and submission of its Proposal including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by the Authority or any other costs incurred in connection with or relating to its Proposal. All such costs and expenses will remain with the Bidder and the Authority shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder in preparation or submission of the Proposal, regardless of the conduct or outcome of the Selection Process.

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## SECTION - I

### 1. Project Background & Objectives

1.1 Naya Raipur Development Authority ("NRDA" or "Authority") is developing a city in accordance with the "Naya Raipur Development Plan 2031". The said development plan can be downloaded from the site of NRDA i.e. [www.nayaraipur.com](http://www.nayaraipur.com).

1.2 Raipur-Vishakhapatnam line is passing from the northern Boundary of Naya Raipur. An existing railway station at Mandir Hasaud station is falling in the planning area of Naya Raipur and a narrow gauge rail connecting Raipur and Dhamtari is also passing from the western boundary of Naya Raipur.

1.3 The Indian railway has recently sanctioned an additional line connecting Mandir Hauasad and the Kendri along the city of the Naya Raipur which will run parallel to 100 m wide road (road no 3) along the eastern boundary of Naya Raipur. The tentative alignment plan is appended at Annexure-I. Thus proposed railway line would provide connectivity of Naya Raipur with Raipur junction.

1.4 It is proposed to develop four new railway stations on the new lines. The four stations are – (1) Naya Raipur Main Station along Raipur –Vizag railway line, (2)- A station Near Udyog Nagar, (3)- A station near CBD and (4) – A station near Pandit Shyama Prasad Mukherjee trade centre. The tentative locations of stations in Soft version are enclosed as Annexure I. NRDA at present intends to design and develop the Railway stations in different categories:

These stations shall be designed considering the need of the entire plan period. However in the first phase only minimum requirements shall be developed. The consultant is expected to evolve a detail design brief in consultation with NRDA and Railway authorities. Keeping these objectives in view the consultant is required to provide deliverables in accordance with the detailed Scope of work.

1.6 In the comprehensive plan to be prepared under this consultancy service the station shall have all the operational activities and also the forecourt area shall be developed for the various amenities, transportation facilities, parking and commercial activities. The station shall be connected to the rest of the city and the BRTS system which shall be planned by bridges, foot over bridges, skywalks as per the need. A list of desirable amenities are given in annexure-II. However, any additional amenities required for the proper functioning and commercial exploitation of the stations as multimodal hub shall be proposed by the consultant and added in the scope of work on approval of NRDA.

The design shall also include the connectivity of the stations to all mode of transport including NMT in the vicinity.

1.7 NRDA intends to design the station complex with state of art infrastructures and they should become an icon of the new city.

1.8 The proposed Buildings has to be designed as per norms of ministry of railways and as per applicable byelaws and Urban Design Guidelines of Naya Raipur. The proposed design of stations should follow the manual for standards & specifications for railway stations set out by Ministry of Railways.

1.9 The proposed building also has to be planned based on the National Building Code (Except in case of fire system for station building where NFPA has overriding priority over NBC) , Bureau of Indian Standards, American Standards, such as NFPA, ASTM, AASHTO (American Association of State Highway and Transportation Officials), British Standards, International standards.

1.10 The proposed design should aim to utilize the full Floor Area Ratio (FAR), accommodating work space for departments with appropriate basic amenities. Block design in the form of elevations, 3D forms, full parking requirements shall be done for the full FAR and the detailed design shall be restricted only for the first phase of the development as per the requirement of the respective department as detailed out in the Scope of Work.

1.11 With the aforesaid objective, NRDA ("Authority") invites proposals in prescribed format from Eligible bidders for selection of consultant ("Technical Consultant") for providing Comprehensive Planning and design services for development of Railway stations in Naya Raipur.

1.13 Applicants are invited to submit a ("Proposal) comprising of the technical proposal ("Technical Proposal") and a financial proposal ("Financial Proposal") for providing consultancy services required for the Project. Those Applicants that submit the Proposal shall be called Bidders. The Proposal would form the basis of selection of the Bidders. The successful Bidder shall be called Technical Consultant. After selection a letter of award would be sent to the Technical Consultant and signing of the Service Agreement between the Authority and the Technical Consultant for providing the Services is envisaged.

1.14 The Scope of work (SOW) for the Project has been set out in Section II.

1.15 NRDA reserves right to defer the signing of agreement for the said project, subject to the condition that the period of the deferment shall not exceed more than 180 days. In case the period of deferment exceeds more than one year the financial offer shall be modified with mutual consent or the consultant shall have liberty to exit without burden on any party whatsoever.

1.16 The Authority shall receive Proposals pursuant to this RFP in accordance with the terms set forth in this RFP and other documents to be provided by the Authority (collectively the "Bidding Documents"), as modified, altered, amended and clarified from time to time by the Authority, and all Proposals shall be prepared and submitted in accordance with such terms.

1.17 The statements and explanations contained in this RFP are intended to provide a proper understanding to the Bidders about the subject matter of this RFP and should not be construed or interpreted as limiting in any way or manner the scope of services and obligations of the Technical Consultant set forth in the Agreement or the Authority's rights to amend, alter, change, supplement or clarify the scope of work, to be awarded pursuant to this RFP or the terms thereof or herein contained. Consequently, any omissions, conflicts or contradictions in the Bidding Documents including this RFP are to be noted, interpreted and applied appropriately to give effect to this intent, and no claims on that account shall be entertained by Authority.

### The Bidding process

1.18.1 The Bidders are required to submit their proposal through Key Submissions (Cover -1), Technical Proposal (Cover – 2) and Financial Proposal (Cover – 3).

1.18.2 During this Proposal Stage, Bidders are invited to visit the site and examine the parameter and scope of work in detail, and to carry out, at their cost, such studies as may be required for submitting their respective Proposals for the Project.

1.18.3 Any queries or request for additional information concerning this RFP shall be submitted in writing or by fax and e-mail to the officer designated. The envelopes/ communication shall clearly bear the following identification/ title: **"Queries/Request for Additional Information: Proposal for the Selection of consultant ("Technical Consultant") for providing Comprehensive Architectural services for development of Railway stations in Naya Raipur("the Project")**.

### 1.19 Schedule of Bidding Process

The Authority shall endeavor to adhere to the following schedule:

S. No	Event Description	Date
1	Last date for receiving queries	05/02/2014
2.	Pre-Bid meeting	05/02/2014 at 3.00 PM in Conference hall
3.	Clarifications by Authority	07/02/2014
4.	Proposal Due Date	25/02/2014 Not later than 4 PM
5.	Technical Presentation	To be intimated later
5.	Financial Opening of Proposals	To be intimated Later

## INSTRUCTION TO BIDDERS

### A. GENERAL

#### 2.1

A bidder could be an entity out of the following :- An individual, A firm, A Limited Liability Partnership ( LLP) firm or A consortium comprising of a maximum of three such entities.

#### 2.2 General terms of Bidding : An Applicant / bidder can submit only one Proposal

2.2.1 The Bidder should submit a Power of Attorney as per the format at **Appendix – II**, authorising the signatory of the Proposal to commit the Bidder.

2.2.2 The Financial Proposal should be furnished in the format at **Appendix - IV**

2.2.3 The Proposal and all communications in relation to or concerning the Bidding Documents shall be in English language.



**2.2.4** The Bidding Documents including this RFP and all attached documents are and shall remain the property of the Authority and are transmitted to the Bidders solely for the purpose of preparation and the submission of a Proposal in accordance herewith. Bidders are to treat all information as strictly confidential and shall not use it for any purpose other than for preparation and submission of their Proposal. The Authority will not return any Proposal or any information provided along therewith.

**2.2.5** This RFP is not transferable.

**2.2.6** Notwithstanding anything to the contrary contained in this RFP, the detailed terms specified in the General Conditions of Contract shall have overriding effect;

### **2.3 Cost of Bidding**

**2.3.1** The Bidders shall be responsible for all the costs incurred by them, associated with the preparation of their Proposal and their participation in the Bidding Process. The Authority will not be responsible or in any way liable for such costs, regardless of the conduct or outcome of the Bidding Process.

### **2.4 Site visit and verification of information**

**2.4.1** Bidders are encouraged to submit their respective Proposal after visiting the site and any other matter considered relevant by them.

**2.4.2** It shall be deemed that by submitting a Proposal, the Bidder has:

- a. made a complete and careful examination of the Bidding Documents;
- b. received all relevant information requested from the Authority;
- c. acknowledged and accepted the risk of inadequacy, error or mistake in the information provided in the Bidding Documents or furnished by or on behalf of the Authority relating to any of the matters above;
- d. satisfied itself about all matters, things and information necessary and required for submitting an informed Proposal, execution of the Project in accordance with the Bidding Documents and performance of all of its obligations there under;
- e. acknowledged and agreed that inadequacy, lack of completeness or incorrectness of information provided in the Bidding Documents or ignorance of any of the matters shall not be a basis for any claim for compensation, damages, extension of time for performance of its obligations, loss of profits etc. from the Authority, or a ground for termination of the Service Agreement; and
- f. Agreed to be bound by the undertakings provided by it under and in terms hereof.

**2.4.3** The Authority shall not be liable for any omission, mistake or error on the part of the Bidder in respect of any of the above or on account of any matter or thing arising out of or concerning or relating to RFP, the Bidding Documents or the Bidding Process, including any error or mistake therein or in any information or data given by the Authority.

### **2.5 Right to accept and to reject any or all Bids**

**2.5.1** Notwithstanding anything contained in this RFP, the Authority reserves the right to accept or reject any Proposal or to annul the Bidding Process and reject all Bids at any time without any liability or any obligation for such acceptance, rejection or annulment, and without assigning any reasons therefore.

**2.5.2** The Authority reserves the right to reject any Proposal and appropriate the Bid Security if:

- a. At any time, a material misrepresentation is made or uncovered, or
- b. The Bidder does not provide, within the time specified by the Authority, the supplemental information sought by the Authority for evaluation of the Bid.

**2.5.3** In case it is found during the evaluation or at any time before signing of the Service Agreement or after its execution and during the period of subsistence thereof, that one or more of the conditions have not been met by the Bidder or the Bidder has made material misrepresentation or has given any materially incorrect or false information, the Bidder shall be disqualified forthwith if not yet appointed as the Technical Consultant either by issue of the LOA or entering into of the Service Agreement, and if the Bidder has already been issued the LOA or has entered into the Service Agreement, as the case may be, the same shall, notwithstanding anything to the contrary contained therein or in this RFP, be liable to be terminated, by a communication in writing by the Authority to the Bidder, without the Authority being liable in any manner whatsoever to the Bidder or Technical Consultant, as the case may be. In such an event, the Authority shall forfeit and appropriate the Bid Security as mentioned in clause 2.16

**2.5.4** The Authority reserves the right to verify all statements, information and documents submitted by the Bidder in response to the RFP. Failure of the Authority to undertake such verification shall not relieve the Bidder of its obligations or liabilities hereunder nor will it affect any rights of the Authority there under.

The General Conditions of contract (Volume II) is provided by the Authority as part of the Bidding Documents shall be deemed to be part of this RFP.

## **2.6 Clarifications**

**2.6.1** Bidders requiring any clarification on the RFP may notify the Authority in writing or by fax and e-mail to the address in accordance with Clause 2.9.4. They should send in their queries before the date mentioned in the Schedule of Bidding Process specified in Clause 1.19, the Authority shall endeavour to respond to the queries within the period specified therein. The responses will be sent by fax or e-mail. The Authority will forward all the queries and its responses thereto, to all Bidders without identifying the source of queries.

**2.6.2** The Authority shall endeavour to respond to the questions raised or clarifications sought by the Bidders. However, the Authority reserves the right not to respond to any question or provide any clarification, in its sole discretion, and nothing in this Clause shall be taken or read as compelling or requiring the Authority to respond to any question or to provide any clarification.

**2.6.3** The Authority may also on its own motion, if deemed necessary, issue interpretations and clarifications to all Bidders. All clarifications and interpretations issued by the Authority shall be deemed to be part of the Bidding Documents. Verbal clarifications and information given by Authority or its employees or representatives shall not in any way or manner be binding on the Authority.

## **2.7 Amendment of RFP**

**2.7.1** At any time prior to the deadline for submission of Proposals, the Authority may, for any reason, whether at its own initiative or in response to clarifications requested by a Bidder, modify the RFP by the issuance of Addenda.

**2.7.2** Any Addendum thus issued will be Uploaded on the web site of NRDA [www.nayaraipur.com](http://www.nayaraipur.com). Applicants are requested to visit the site regularly.

**2.7.3** In order to afford the Bidders a reasonable time for taking an Addendum into account, or for any other reason, the Authority may, at its own discretion, extend the Proposal Due Date.

## **B. PREPARATION AND SUBMISSION OF BIDS**

### **2.8 Format and Signing of Proposals**

**2.8.1** The Bidder shall provide all the information sought under this RFP. The Authority will evaluate only those Proposals that are received in the required formats and complete in all respects.

**2.8.2** The Proposal shall be typed or written in indelible ink and signed by the authorised signatory of the Bidder who shall also initial each page, in blue ink. All the alterations, omissions, additions or any other amendments made to the Proposal shall be initialled by the person(s) signing the Bid.

**2.8.3** In case of consortium of consultant the bid shall be signed by the authorized signatory. In such case a MOU shall be made among all the members of consortium which shall clearly spell about the roles and responsibility of each consortium member . The MOU shall be signed by the authorized signatories of each member. The MOU shall clearly mention about the details of the Team leader and the authorized signatory of the consortium.

## **2.9 Sealing and Marking of Proposal**

**2.9.1** The Bidder shall submit the Proposal in the format specified in Clause 2.8.2, and seal it in envelopes.

**2.9.2** The documents accompanying the Proposal shall be placed in separate envelopes and marked as indicated below. The Proposal submission shall include:

### **Envelope 1: "Key Submissions"**

- a. Proposal should be in spiral bound booklet format
- b. Letter of Proposal in the prescribed format (Appendix I);
- c. Proposal should necessarily be accompanied by a non-refundable processing fee of Rs10,000/- (Rupees Ten Thousand Only) in the form of demand draft drawn from any nationalized /schedule bank in favour of CEO, NRDA payable at Raipur.
- d. Bid Security in the prescribed format
- e. Power of Attorney for signing of in the prescribed format (Appendix – II);
- f. A copy of the General conditions of contract with each page initialed by the person signing the Proposal in pursuance of the Power of Attorney referred to in Clause (c) hereinabove.

### **Envelope 2: "Technical Proposal"**

- a. Technical Proposal in the prescribed proforma provided at Format I ,II & III and as required in **Appendix –III & Undertaking in Appendix - V**

### **Envelope 3: "Financial Proposal"**

a. **Proposal** consisting of the Applicants' financial offer for the Project in the format set out in **Appendix IV** of this document. The Financial Proposal shall be quoted in the form of percentage of cost of construction, inclusive of local office cost, site visits, travel, documentation, lodging boarding and inclusive of other taxes as percentage of the total cost of the project; i.e estimated cost or actual awarded cost whichever is less. For the purpose of making initial payments in terms of Clause 6 of General Conditions of contract, the **tentative** estimated cost shall be considered as **INR 150Crore ( Indian Rupee One hundred and fifty Crore Only)**, till the block cost estimate is approved by NRDA approved in Stage 3 of Clause 6.2 of GCC . The fee shall be adjusted based on the actual cost of the project depending on the scope of services provided by the consultant as approved by NRDA and in terms of RFP.

b. In case the actual awarded cost of the project is less than the estimated cost the lesser of the two will be the basis of the payment to the consultant.

c. The financial proposal shall be inclusive of all out of pocket expenses incurred by the Consultant towards Local site office, site visits, travel, documentation and communication etc., taxes, royalties, fees and charges including service tax as applicable except those as prescribed in this RFP.

d. The Authority reserves the right to reject any Financial Proposal which is conditional.

**2.9.3** The bidder shall also submit true copies of the documents (comprising Key Submissions and technical proposal) accompanying the Proposal, as specified in Clause 2.8.2, in soft version in CD Rom. The CD shall be placed in a separate sealed envelope marked as "Copy of Documents".

The three envelopes specified in Clauses 2.8.2 shall be placed in an outer envelope, which shall be sealed. Each of the three envelopes shall clearly bear the following identification:

**"PROPOSAL FOR THE SELECTION OF CONSULTANT ("TECHNICAL CONSULTANT") FOR PROVIDING COMPREHENSIVE ARCHITECTURAL SERVICES FOR RAILWAY STATIONS IN NAYA RAIPUR("THE PROJECT").**

and shall clearly indicate the name and address of the Bidder. In addition, the **Proposal** Due Date should be indicated on the right hand top corner of each of the envelopes.

**2.9.4** Each of the envelopes shall be addressed to:

**ATTN. OF:**

**The Chief Executive Officer (CEO)**

Naya Raipur Development Authority

Capital Complex, Sector-19,

Naya Raipur 492 002, Chhattisgarh

TEL NO: + 91 771 2511500

Fax No.: +91 771 2511400

E-MAIL ADDRESS ceo@nayaraipur.com

**2.9.5** If the envelopes are not sealed and marked as instructed above, the Authority assumes no responsibility for the misplacement or premature opening of the contents of the Proposal submitted.

**2.9.6** Bids submitted by fax, telex, telegram or e-mail shall not be entertained and shall be rejected.

## **2.10 Proposal Due Date**

**2.10.1** **Proposal** should be submitted before 1600 hours IST on the **Proposal** Due Date at the address provided in Clause 2.9.4 in the manner and form as detailed in this RFP. A receipt thereof should be obtained from the person specified at Clause 2.9.4

**2.10.2** The Authority may, in its sole discretion, extend the **Proposal** Due Date by issuing an Addendum in accordance with Clause 2.7.3 uniformly for all Bidders.

## **2.11 Late Proposals**

Bids received by the Authority after the specified time on the **Proposal** Due Date shall not be eligible for consideration and shall be summarily rejected.

## **2.12 Rejection of Proposals**

**2.12.1** The Authority reserves the right to accept or reject all or any of the **Proposal** without assigning any reason whatsoever. It is not obligatory for the Authority to accept any **Proposal** or to give any reasons for their decision.

**2.12.2** The Authority reserves the right not to proceed with the Bidding Process at any time, without notice or liability, and to reject any **Proposal** without assigning any reasons.

### 2.13 Validity of Proposals

The **Proposal** shall be valid for a period of not less than 90days from the **Proposal** Due Date subject to the conditions mentioned in the document. The validity of **Proposal** may be extended by mutual consent of the respective Bidders and the Authority.

### 2.14 Confidentiality

Information relating to the examination, clarification, evaluation and recommendation for the Bidders shall not be disclosed to any person who is not officially concerned with the process or is not a retained professional advisor advising the Authority in relation to or matters arising out of, or concerning the Bidding Process. The Authority will treat all information, submitted as part of the **Proposal**, in confidence and will require all those who have access to such material to treat the same in confidence. The Authority may not divulge any such information unless it is directed to do so by any statutory entity that has the power under law to require its disclosure or is to enforce or assert any right or privilege of the statutory entity and/ or the Authority.

### 2.15 Correspondence with the Bidder

The Authority shall not entertain any correspondence with any Bidder in relation to acceptance or rejection of any Proposal.

### 2.16 Bid Security

**2.16.1** The Bidder shall furnish as part of its Proposal, a Bid Security of Rs 25,000 ( Rupees Twenty five thousand only) in the form of a Demand draft issued by a Scheduled Bank in India, drawn in favour of the CEO, Naya Raipur Development Authority (NRDA), payable at Raipur (the "Demand Draft"). The Authority shall not be liable to pay any interest on the Bid Security deposit so made and the same shall be interest free.

**2.16.2** Any **Proposal** not accompanied by the Bid Security shall be rejected by the Authority as non responsive.

**2.16.3** The Bid Security of unsuccessful Bidders will be returned by the Authority, without any interest, as promptly as possible on acceptance of the Proposal of the successful Bidder or when the Bidding process is cancelled by the Authority.

**2.16.4** The Successful Bidder's Bid Security will be retained as a part of the performance security.

**2.16.5** The Bid Security shall be forfeited and appropriated by the Authority as damages payable to the Authority for, inter alia, time, cost and effort of the Authority without prejudice to any other right or remedy that may be available to the Authority hereunder or otherwise, under the following conditions:

- a. If a Bidder submits a non-responsive **Proposal**;
- b. If a Bidder engages in a corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice as specified in this RFP;
- c. If a Bidder withdraws its Proposal during the period of Proposal validity as specified in this RFP and as extended by the Bidder from time to time;
- d. In the case of successful Bidder, if it fails within the specified time limit - to sign the Service Agreement

### 2.17 Modification/ substitution/ withdrawal of Proposals

No Proposal shall be modified, substituted, or withdrawn by the Applicant

### 3 EVALUATION OF PROPOSALS

#### 3.1 Opening and Evaluation of Proposals

- a. The Outer Envelope and Envelope 1 & 2 shall be opened by the CEO or any officer authorized by him after the bid due time on the Proposal Due Date, at the place specified in Clause 2.9.4 and in the presence of the Bidders who choose to attend.
- b. The Authority will subsequently examine and evaluate the Proposals in accordance with the provisions set out in this Section 3.
- c. To facilitate evaluation of **Proposals**, the Authority may, at its sole discretion, seek clarifications in writing from any Bidder regarding its **Proposal**.

#### 3.2 Tests of responsiveness

The Authority shall determine whether each Proposal is responsive to the requirements of the RFP. A Proposal shall be considered responsive only if:

- a. it is received in accordance with Clause 2.8.2 and as per the format in **Section III** ;
- b. it is received by the Proposal Due Date including any extension thereof
- c. it is signed, sealed, in spiral bound booklet and marked as stipulated in Clauses 2.9.2
- d. it is accompanied by the non-refundable processing fee of Rs10,000/- (Rupees Ten Thousand Only) in the form of demand draft in favor of DD in favor of CEO, NRDA drawn on nationalized/scheduled bank is required.
- e. it is accompanied by the Bid Security as specified in the document;
- f. it is accompanied by the Power(s) of Attorney as specified in Clauses 2.2.1
- g. it contains all the information (complete in all respects) as requested in this RFP and/or Bidding Documents (in formats same as those specified);
- h. it does not contain any condition or qualification; and
- i. It is not non-responsive in terms hereof.
- j. It is accompanied by a Processing Fee as prescribed in the document

Satisfying the Test of Responsiveness is mandatory for Bidders to be selected for next stage of evaluation. If any material deviation is found in the formats then it will be judged as non-responsive.

### 3.3 Eligibility Criteria

#### I. The Applicant must satisfy the following qualification criteria as below:-

- a) **The consultant/lead consultant shall have experience in, planning and designing Railway Station, Metro Station, Bus terminal or Airport. Project costing not less than INR 100 crores in a single Project in India or abroad or two works of each similar nature costing more than 50 crores each or three works of similar nature costing more than 40 crores in last 7 years.**  
Proof of completion of project such as copy of work order, agreement and completion certificate shall be enclosed.
- b) **Achieved an average annual turnover of 1 crores in the last three years only from consultancy services.**

**Note :** The Price Conversion factor shall be considered as: 1USD = 60 INR for the purpose of the evaluation of eligibility criteria .Other conversions shall be considered as on the date of the opening of RFP Document.

#### II. In addition to above the applicant shall satisfy the following criteria:-

- a) The consultant shall himself have an office in India or should have an associate (In case of Joint Venture or Consortium) having office in India.
- b) In case of a joint venture or a consortium,
  - i. The total number of members should not be more than three
  - ii. The applicant must submit documents signed by all the members, stating the name of the lead member.
  - iii. The credentials of lead consultant shall satisfy the Qualification Criteria as detailed, in clause no 3.3. a(a) above. Eligibility criteria mentioned at 3.3
  - iv. In case of JV, an MoU as detailed in Clause 2.8.3 above shall be submitted.
- c) The applicant shall be ineligible to submit a proposal, if the organization or in case of a consortium or joint venture, any of its constituents has been barred or blacklisted by any Central and/or State Government in India.
- d) Persons who are individually or institutionally in any manner involved with the selection/ screening process of the EOI /RFP and employees of NRDA / Naya Raipur Development Authority (NRDA), Raipur shall not be eligible for applying.
- e) Preference shall also be given to consultants having executed landmark projects which are globally recognized.
- f) The firms having past experience in execution of green buildings certified by LEED/TERI shall be given preference, which shall be considered as a part of evaluation criteria.

### Technical Proposal

#### Contents of Technical Proposal

**(i) Details of Team:** Bidders must include the following key professionals in the Team:

Sl. No	Position	Experience
1	Team Leader	Should be an graduate in Architecture with at least 15 years of experience: Should have worked on at least in one project of the nature mentioned in eligibility Criteria 3.3 a
2	Structural Engineer	Should be a Civil Engineer preferably a post graduate in

		Structures with minimum 8 years of experience in structural design.
3	Resident Architect	Should be a graduate in Architecture with minimum 8 years of experience in Architecture design.
4	Station Layout Expert	Should be a graduate in Civil engineering or Architecture having minimum 8 years of relevant experience in handling planning and layout of various elements of the Railway Station and railway yard.
5	Transport Planning Expert	Should be a graduate in Civil engineering, Planning or Architecture and masters in Transport Planning and having minimum experience of 5 years
6	Urban Designer	Should be graduate in Architecture and Master in Urban Design with minimum experience of 5 years.

**Note :-** The following conditions would apply:

- a. At least one of the key personnel's as proposed above shall be a member of CoA.
- b. Other than the required Key personnel mentioned above the Consultant shall have to engage other architects, MEP Consultants, HVAC consultant, environmental expert etc. for successful completion of the project . The same shall be deployed with prior approval of NRDA on issue of LOA.
- c. Only one Curriculum Vitae (CV) may be submitted for each position and relevant experience which is similar to this Project, must be demonstrated using the formats set out in Section III and documentary evidence provided. Signed and dated CVs by the proposed key professional staff must be provided.
- d. No alternative to key professional staff can be proposed
- e. Maximum of two key persons except the Team Leader listed above can be replaced during the tenure of the assignment with equivalent or higher qualification and experience with prior permission from the Authority
- f. Any change in more than two of the key persons during the tenure of the assignment would attract an one-time penalty of 1% of the professional fees for the assignment for each such change
- g. It is to be noted that in any case, Team Leader of the Project cannot be substituted
- h. Only completed project experience would be considered for evaluation
- i. A good working knowledge of English is essential for key professionals
- j. The team will be supported by all the required professional for the successful completion of the project.
- k. Any external consultant/sub consultant will have to approved by NRDA.

**(ii) Approach and Methodology**

The applicant must submit the detailed approach and methodology which shall include the Understanding of the project, Approach as well as methodology and the initial concept design on the basis of requirement given in this RFP.

**(iii) Concept design**

- a. **The bidder must submit the concept design for Railway station near CBD, in the form of plans elevations sections 3D views on the basis of requirement given in this RFP. All the submissions should be on A3 size papers.**
- b. The Technical Proposal would also include presentation by the Bidder. The following details of the Bidder would form part of the presentation:
  - i. Relevant experience of the Bidder as per Section III, Format 1
  - ii. Concept Design The design criteria for preparation of concept design are also given in Appendix III



- iii. Team strength and their experience as per Section III, Format 2
- iv. Work plan
- c. The Technical Proposal must not include any Financial Proposal details.

### **3.4 Evaluation of Technical Proposal**

The Technical Proposal shall be evaluated on the following parameters:

<b>SL. NO</b>	<b>PARAMETERS</b>	<b>Marks Awarded</b>
<b>1</b>	<b>Experience of Firm</b>	<b>30</b>
<b>A</b>	Experience a of the firm in providing comprehensive architectural services and site supervision for a Railway station or metro rail station <b>or a Bus Terminal or airport</b> <ul style="list-style-type: none"> <li>• Experience of at least one eligible project will score 10 marks</li> <li>• Experience of more than one eligible project and less than 3 eligible projects will score 15 marks</li> <li>• Experience of more than 3 eligible projects will score 20 marks</li> <li>• Having past experience in execution of green buildings certified by LEED/TERI of at least 1 project will score additional 5 marks.</li> <li>• Awards received for Prestigious/innovative work from Government/Professional body during last 10 years shall get additional 5 marks.</li> </ul>	30
<b>2</b>	<b>Approach, Methodology and Concept Design</b>	<b>20</b>
<b>A</b>	Site planning	5
<b>B</b>	Space planning	5
<b>C</b>	Design features	10
<b>3</b>	<b>Key Personnel in the team for the Project based on:</b> <ul style="list-style-type: none"> <li>(i) The relevant qualification</li> <li>(ii) And relevant work experience in projects of similar nature</li> </ul>	<b>20</b>
<b>A</b>	Team Leader	5
<b>B</b>	Other 5 positions (3marks for each position)	15
	<b>Subtotal ( 1 + 2+ 3)</b>	<b>70</b>
<b>4</b>	<b>Presentation on concept design, firms experience, Team details and work plan</b>	<b>30</b>
	<b>Total</b>	<b>100</b>

- **Selection process of Technical Consultant**

- a. The Bidders meeting the criteria set out in Clause 3.2 shall be declared as the Responsive Bidders. The Bidders not meeting the criteria set out in Clause 3.2 shall be declared as Non Responsive Bidders.

The Responsive bidder who meet the technical criteria and score more than 50 marks out of 70 marks in technical proposal submitted along with the bid shall be invited for making the technical presentation on concept design and other details before a committee appointed by NRDA. On the basis of technical presentation made before NRDA as well as marks obtained in the technical evaluation three best suited technical proposals shall be selected, which shall be ranked as T1, T2 & T3 in order of Merit.

### **3.5 Scoring Methodology: Financial Proposal**

1. The total maximum point for evaluation of Technical Proposal including presentation is **100** marks.
2. Top three Technical consultants ranked as T1, T2 & T3, would be considered for opening of financial proposal. After opening of financial proposal, the QCBS procedure shall be adopted with 70% weight-age to quality and 30% weight-age to the cost quoted, as per the formula mentioned in clause 3.7.

### **3.6 Evaluation Methodology**

1. The score (Pe) for Technical Proposal would be the arithmetic sum of the marks by the Applicant in the evaluation after the presentation out of 100 obtained.
2. The Financial Proposals of the three Applicant s who qualify in Technical Evaluation shall be opened. The Financial Proposals shall be given scores as follows:  
$$Pf = 100 \times \text{Financial Proposal of Lowest Applicant} / \text{Financial Proposal of Applicant under consideration}$$
3. The Composite Score shall be computed as follows:  
**Composite Score = (Pe X 0.7) + (Pf X 0.3)**
4. The Applicant obtaining the highest Composite Score would be declared as the short listed Applicant.
5. In case two applicants get equal composite score, the applicant offering the lower financial quote shall be selected.

### **3.7 Award of Consultancy**

1. In the event of acceptance of the Proposal of the short listed Applicant with or without negotiations, NRDA shall declare the Applicant as the Successful Applicant. NRDA will notify the Successful Applicant through a Letter of Acceptance (LoA) that its Proposal has been accepted.
2. The Authority will determine whether the Financial Proposals are complete, qualified and unconditional. The cost indicated in the Financial Proposal and as decided in negotiations if any shall be deemed as final and reflecting the total cost of services. Omissions, if any, in costing any item shall not entitle the firm to be compensated and the liability to fulfil its obligations as per the TOR within the total quoted Price shall be that of the Consultant.
3. The Authority will examine the CVs of all other Professional Personnel and those not found suitable shall be replaced by the Applicant to the satisfaction of the Authority before signing the agreement
4. The Authority will examine the credentials of all Sub-Consultants proposed for this Consultancy and those not found suitable shall be replaced by the Applicant to the satisfaction of the Authority.
5. After selection, a Letter of Award (the "LOA") shall be issued, in duplicate, by the Authority to the Successful Bidder and the Successful Bidder shall, within 7 (seven) days of the receipt of the LOA, sign and return the duplicate copy of the LOA in acknowledgement thereof subject to conditions mentioned in the RFP document. In the event the duplicate copy of the LOA duly signed by the Successful Bidder is not received by the stipulated date, the Authority may, unless it consents to extension of time for submission thereof, appropriate the Bid Security of such Bidder as mutually agreed genuine pre-estimated loss and damage suffered by the Authority on account of failure of the Successful Bidder to acknowledge the LOA, and the next eligible Bidder may be considered.
6. The lead consultant shall have to sign the contract agreement with NRDA and shall be responsible for the contractual obligation.

### **3.8 Contacts during Proposal Evaluation**

Bids shall be deemed to be under consideration immediately after they are opened and until such time the Authority makes official intimation of award/ rejection to the Bidders. While the Bids are under consideration, Bidders and/ or their representatives or other interested parties are advised to refrain from contacting by any means, the Authority and/ or their employees/ representatives on matters related to the Bids under consideration.

## **4. PRE-BID CONFERENCE**

- 4.1 Pre-Bid conference of the Bidders is convened at the designated date, time and place. Invited bidders shall be allowed to participate in the Pre-Bid Conferences. A maximum of three representatives of each Bidder shall be allowed to participate on production of authority letter from the Bidder.
- 4.2 During the course of Pre-Bid conferences, the Bidders will be free to seek clarifications and make suggestions for consideration of the Authority. The Authority shall Endeavour to provide clarifications and such further information as it may, in its sole discretion, consider appropriate for facilitating a fair, transparent and competitive Bidding Process.

## **5. MISCELLANEOUS**

- 5.1 The Bidding Process shall be governed by, and construed in accordance with, the laws of India and the Courts at Chhattisgarh shall have exclusive jurisdiction over all disputes arising under, pursuant to and/ or in connection with the Bidding Process.
- 5.2 The Authority, in its sole discretion and without incurring any obligation or liability, reserves the right, at any time, to;
- (a) Suspend and/ or cancel the Bidding Process and/ or amend and/ or supplement the Bidding Process or modify the dates or other terms and conditions relating thereto;
  - (b) Consult with any Bidder in order to receive clarification or further information;
  - (c) retain any information and/ or evidence submitted to the Authority by, on behalf of, and/ or in relation to any Bidder; and/ or
  - (d) Independently verify, disqualify, reject and/ or accept any and all submissions or other information and/ or evidence submitted by or on behalf of any Bidder.
- 5.3 It shall be deemed that by submitting the Proposal, the Bidder agrees and releases the Authority, its employees, agents and advisers, irrevocably, unconditionally, fully and finally from any and all liability for claims, losses, damages, costs, expenses or liabilities in any way related to or arising from the exercise of any rights and/ or performance of any obligations hereunder, pursuant hereto and/ or in connection herewith and waives any and all rights and/ or claims it may have in this respect, whether actual or contingent, whether present or future.

## **SECTION - II**

### **Terms of Service**

#### **Objective**

The objective of this Consultancy (the "Objective") is to prepare a detail DPR for development of Railway Station complexes and its surroundings. The study must, therefore, lead to a detail Master Plan and Detail project Report that would ensure:

- (a) The Station complex design shall be environmentally acceptable, sustainable and energy efficient and most ecologically responsible. The main aspects are:
  - a. Energy Efficiency,
  - b. Material and resource conservation,
  - c. Indoor environment quality,
  - d. Best operation and maintenance,
  - e. Water conservation and waste management.

- (b) The station and surrounding Infrastructure shall be designed to meet the peak hour passenger volume.
- (c) The station Design shall provide sufficient circulation elements to allow for the free and safe flow of passengers. Space shall be provided for queuing at all circulations and passenger service elements, decision points without disrupting other passenger flow.
- (d) Station entrances must reflect the distinct requirement of Railway station and surrounding. It shall provide safe and convenient access to station for customer and goods while enhancing the urban scape.
- (e) The station shall allow free flow passengers to avoid a buildup of dangerous congestion in particular on platforms staircases, entrances etc. After passenger safety and security, moving passenger efficiently is the highest priority.
- (f) The station should merge with existing and proposed Transportation system. The design shall facilitate convenient transfer to other Mass Transit System lines and modes of Public transportation towards a goal of achieving seamless local and regional inter modal public transport system. All these facilities should be within walking distance.
- (g) The security of passengers and Station are the prime objective of the design. Latest Safety and security provision shall be included in the design to address all sections of station operating area and other parts. The system should include parking above and below the station, all pedestrian crossings, Entrances etc
- (h) Handicap Free accessibility within and outside Railway station complex is essential as it facilitate access for elderly, mobility impaired and disabled.
- (i) integrate the different modes of transport like railway, BRT, IPT, and pedestrian.
- (j) smooth arrival/ departure and movement of pedestrians, passenger vehicles, parcel, luggage, linen & catering material etc. within and around Station premises;
- (k) provisions for superior train operation (including allied services e.g. freight, parcel, posts etc.) and modern train maintenance facilities;
- (l) modern operational offices and other facilities as per the requirement of railway authority;
- (m) The consultant shall develop and design the station furniture for station complex such as seating, tables, counters, news paper vending machine, recycling trash, information booth and all with material, colour and robust
- (n) Elegant and proper visible signage system, proper public signage, information and address systems
- (o) Advertisement is a major source of income. These advertisements should be designed in the form location, form, size and type of media.
- (p) integrated development with the surrounding city and creation of an iconic urban infrastructure and architecturally distinctive gateway to the modern vibrant city;
- (q) least possible inconvenience to passengers, road commuter and residents during construction;
- (r) design & specifications with a objective to have minimum maintenance
- (s) Artifacts have to be included as an integral part of the station complex. It should reflect rich culture of the Chhattisgarh
- (t) The real estate component can be of following forms:
  - a. Retail commercial catering to Non travellers and travellers,
  - b. Retail commercial catering to travellers only
  - c. Office or commercial space outside the core station area.
  - d. Any such revenue generating Component.

The real estate component should be well integrated in the station complex at the same time it should be clearly separated from station operation and maintenance point of view.

## **SCOPE OF WORK**

### **1. Broad Scope of services**

The broad scope of services are classified as follows:

- 1 Study Surveys & Investigation
  - Carry out case studies of best designed similar Railway station Buildings in India and develop detail design brief in Consultation with the appropriate authority.
  - Site assessment study
  - study the previous reports, collect and study available drawings and data;
  - verify the available drawings and carry out topographical surveys, wherever required, ascertain ownership of land and structures;
  - undertake traffic studies & assess growth of traffic streams under different scenarios considering population projection anticipated in the development plan;
  - survey existing services/utilities in the area proposed for redevelopment;
  - undertake geo-technical investigations;
  - study existing layouts of surrounding roads;
  - ascertain and study development plans of various departments which could have bearing on the proposed plan.
  - estimate the additional requirements of infrastructure services such as power, water, parking and their availability for the proposed Station and other facilities of the Project.
  - Identify the commercial offices & establishment area to generate the cross subsidy
- 2 Conceptual layout and design of the entire station complex considering the ultimate growth anticipated in the plan period. The concept design should clearly indicate the station complex design of the buildings integration of public spaces and railway operations, signage systems, four court area development, circulation and parking facilities for all the modes, modes of transport, commercial offices and establishment etc. and to identify the first phase of development
- 3 Preparation of comprehensive Architectural Design for the First phase of development (Site Layout, Building layout Plan, building design, structural design, service design and preparation of working drawings) for development of Railway station complexes in Naya Raipur including preparation of detailed cost estimates, specifications, rate analysis and Bill of quantities.
  - undertake Environmental & social Impact Assessment and actively work with the Authority in obtaining environmental clearance;
  - prepare construction sequencing;
  - assess and plan for permanent and temporary diversion of utilities;
  - Obtaining the statutory approvals
- 4 Periodic supervision and coordination with PMC, NRDA and contractor

## **2. Detailed Scope of services**

### **Part - I**

#### **Stage 1: Inception report**

1. Study of Development plan, Urban Design Guidelines, GDCR of Naya Raipur , Bhoomi Vikas nigram of Chhattisgarh and study of local Architecture of Chhattisgarh
2. Carry out case studies of best designed similar railway station complexes in India and identify the design elements appropriate for the project
3. Approach and Methodology and work program.

**Stage 2: Conceptual design of the entire station complex and block cost**

The consultant shall:

1. Prepare a **design brief after taking into consideration** the Client's requirements and discussion with concerned departments for detail building uses, activities, functional relationship, space and infrastructure requirement and site Planning.
2. Conduct detailed site survey identifying physical features and contours, detailed Site Evaluation, Geo technical survey, Site analysis/opportunities and constraints study, analysis of architectural character, connectivity, social issues and heritage.
3. Study Site Capacity to develop design options.
4. Prepare preliminary proposal for development and its impact on immediate environs.
5. Prepare Conceptual plan of landscape, building foot print (including water harvesting and other site measures) and location of utilities
6. Carry out pedestrian/ vehicular public transport movement & parking analysis and planning.
7. Carry out Volumetric study and urban form recommendations. Urban Design or volumetric disposition in 3D drawings and supporting plans and quantifications.
8. Study and incorporate Architectural controls/guidelines/regulations for proposed building based on the Master Plan and Urban Design Guidelines for Naya Raipur city
9. Prepare Conceptual design(3 options) showing:
  - i. Master Plan of site based on chosen option clearly indicating all components.
  - ii. Broad Land use of site along with calculations.
  - iii. Trunk Level Network of services of site
  - iv. Building design, space planning, and area distribution
  - v. Site Grading, preliminary cut fill quantities and Landscape Design
  - vi. Graphic Design and Signage.
  - vii. General furniture layout
  - viii. Real estate component
  - ix. Phasing plan
  - x. Over all circulation pattern
10. Prepare a report for 3 option of concept design containing all the above clearly bringing out the design thought process and comparison of options.
11. Estimate block cost for 3 options of design for external development, building services and landscape.
12. Identify the first phase of development

13. Submit the draft conceptual layout, block estimate of cost and the report as described under sub para 1 to 13 above.

***Deliverables***

3 hard copies and 3 soft copies (editable format in CD ROM) of conceptual design

3 hard copies and 3 soft copies (editable format in CD ROM) of case studies

**Stage 3: Draft Final Layout Plans and Block cost of estimate**

The consultant shall:

1. Make a presentation of the conceptual layout (3 options) and take into consideration any change, Discuss with rail authorities and obtain their views modification if required.
2. Prepare the draft conceptual layout from the finalized option out of three with block cost and estimate incorporating desired changes for approval of NRDA
3. Submit final layout after incorporating changes if any by NRDA

***Deliverables***

3 hard copies and 3 soft copies (editable format in CD ROM) of Final conceptual design

- A in the form of Plans elevation, sections at a suitable scale
- B 3d Forms study by giving 3D views of final design, walk through and detail model at suitable scale
- C any relevant details supporting the concepts
- D broad cost estimates for overall building and Landscape

3 hard copies and 3 soft copies (editable format in CD ROM) of draft Building plans, elevation and sections

3 hard copies and 3 soft copies (editable format in CD ROM) of Design Basis report for Structural design

**Stage 4: Preparation of Detail layout and phasing plan for entire development**

The consultant shall:

1. Prepare the final Layout plan, sections, Trunk level infrastructure details, phasing and block cost of estimate incorporating desired changes for approval for NRDA and Obtain approval from Rail authorities
2. Submit final layout plan, phasing plan, details and block cost of estimates after incorporating changes if any for approval of NRDA as required
3. Assist NRDA after approval of Final layout plan in obtaining approval and clearances from various authorities as required

***Deliverables***

5 hard copies and 3 soft copies (editable format in CD ROM) of Final plans, details, sections and Block cost of estimates

**Part – II**

**Stage 1: Conceptual design of the Phase I development and block cost**

The consultant shall:

1. Assist NRDA in phasing the total development for the smooth functioning of the facilities at each phase.

2. Prepare Draft design for buildings proposed in phase 1 development showing:
  - i. Conceptual Plan of site based on chosen option clearly indicating all components.
  - ii. Building design, space planning, and area distribution
  - iii. Site Grading, preliminary cut fill quantities and Landscape Design
  - iv. Graphic Design and Signage.
  - v. General furniture layout
3. Prepare a report for 3 option of concept design containing all the above clearly bringing out the design thought process and comparison of options.
4. Estimate block cost for 3 options of design for external development, building services and landscape.
5. Submit the draft conceptual layout, block estimate of cost and the report as described under sub para 1 to 13 above.

***Deliverables***

3 hard copies and 3 soft copies (editable format in CD ROM) of conceptual design

3 hard copies and 3 soft copies (editable format in CD ROM) of case studies

**Stage 2: Final Building Plans and Block cost of estimate for Phase-1 development**

The consultant shall:

1. Make a presentation of the Final building and take into consideration any change, modification if required
2. Prepare Draft Final Building Plans, Elevation and sections and block cost of estimate and submit for approval and make presentation
3. Submit a design basis report for structural design based on the Geotechnical survey as well as the finalized design

***Deliverables***

3 hard copies and 3 soft copies (editable format in CD ROM) of Final conceptual design

- A in the form of Plans elevation, sections at a suitable scale
- B 3d Forms study by giving 3D views of final design, walk through and detail model at suitable scale
- C any relevant details supporting the concepts
- D broad cost estimates for overall building and Landscape

3 hard copies and 3 soft copies (editable format in CD ROM) of draft Building plans, elevation and sections

3 hard copies and 3 soft copies (editable format in CD ROM) of Design Basis report for Structural design

**Stage 3: Preparation of Detail architectural designs of the buildings, structural designs and working drawing for civil works for phase-I development**

The consultant shall:

1. Prepare the final building plan, elevations, sections and block cost of estimate incorporating desired changes for approval for NRDA
2. Submit final Building plan after incorporating changes if any for approval of NRDA as required
3. Assist NRDA after approval of Final building plan in obtaining approval and clearances from various authorities as required



4. Prepare structural design and working drawings required for execution of all civil works for building and site development and submit for approval.
5. Modify the structural designs and working drawings based on the comments of NRDA and resubmit for approval
6. Assist NRDA in appointment of PMC

***Deliverables***

5 hard copies and 3 soft copies (editable format in CD ROM) of Final Building plans, elevation and sections

5 hard copies and 3 soft copies (editable format in CD ROM) of Structural designs and working drawings for civil works

5 hard copies and 3 soft copies (editable format in CD ROM) of draft RFP for selection of PMC consultant

**Stage 4: Preparation of working drawings for all services, Landscape and interior design for public and common spaces for phase-I development:** The consultant shall:

1. Prepare details working drawings for
  - Electrical and telecom design
  - Public Health Engineering services covering the following systems:
    - i. Water Supply
    - ii. Sanitation and drainage
    - iii. Water treatment— recycle and reuse options
    - iv. Solid waste Management system
  - Design and working drawings covering.
    - i. Fire Protection System
  - HVAC Engineering covering all heating, ventilation and air-conditioning system Design Security systems and working drawings covering.
    - i. Building automation system
    - ii. Lifts/escalator and other vertical movement systems
2. Prepare Design and working drawings for internal and external Landscape, lighting design, audio-visual design and water feature design
3. Prepare general furniture layout
4. Prepare Interior Design and working drawings for common spaces such as entrance plaza, lobby areas, conferences, cafeterias, meeting rooms etc in the form of false ceiling, flooring, acoustics, illumination, painting, wall textures, finishes and furniture's design.
5. Submit the working drawings for all services, landscape, interiors to the NRDA for approval
6. Modify the working drawing based on the comments and resubmit to NRDA for approval

Prepare detail cost estimate, Bill of quantities and rate analysis on the basis of local DSR/Market rates based on the final design and working drawings and submit to NRDA for approval after finalization of working drawings.

***Deliverables***

5 hard copies and 3 soft copies (editable format in CD ROM) of working drawings of services, landscape and interiors

5 hard copies and 3 soft copies (editable format in CD ROM) of detail cost estimates, Bill of Quantities and rate analysis

**Stage 5: Finalization of detail cost estimates, rate analysis and Bill of Quantities for phase-I development**

The consultant shall:

1. Modify detail cost estimates, rate analysis and Bill of quantities based on the comments of NRDA and resubmit for approval
2. On approval of detail cost estimate, rate analysis and Bill of quantities Provide inputs and clarification to PMC for finalizing tender documents including code of practice covering aspects like mode of measurement, method of payments, quality control procedures on materials & works and other General and Special conditions of contract.(main responsibility of preparing tender documents will be with PMC)
3. Give comments on tender document prepared by PMC.
4. Assist NRDA and PMC in appointment of Contractor.

***Deliverables***

5 hard copies and 3 soft copies (editable format in CD ROM) of detailed cost estimates, rate analysis and Bill of quantities

**Stage 6: Supervision during construction phase for phase-I development**

The technical consultant shall:

1. Open a local office for coordination with PMC and NRDA and deploy sufficient staff a minimum of an architect and a civil engineer graduate with at least 5 years of experience.
2. Coordinate with PMC and NRDA and will provide technical assistance as requested by PMC
3. Coordinate with PMC and provide clarification on any details required by the Authority and PMC.
4. Review the shop drawings prepared by contractor for construction on site and give timely approval
5. attend periodic site meetings and work progress review meetings as requested by PMC and NRDA
6. At least 24 Visit to the site of work, at intervals, to inspect and evaluate the construction works by the review experts as desired by NRDA/ PMC in writing. This shall include visits by the expert designers for clarification / decision etc to the site. The expert shall be available for one full day. The visit shall be planned at a notice of one week. These visits shall be in addition to the site supervision staff deputed during construction period. Consultant shall have to revise any detail if any discrepancy is observed between drawing and actual possibility on site based on the suggestion of PMC as per the site requirements.

7. Have to revise any detail if any discrepancy is there between drawing and actual possibility on site based on the suggestion of PMC without causing any price escalation in the project cost.
8. Have to give timely approval to samples of materials forwarded by PMC

***Deliverables***

5 hard copies and 3 soft copies (editable format in CD ROM) of work completion status at every stage as defined in the payment schedule

**Stage 7: Completion of Services**

The consultant shall

1. Prepare and submit completion reports and drawings for the project as required and
2. Assist the Client to get the "Completion/Occupancy Certificate" from statutory authorities, wherever required.
3. Assist PMC in issuing three sets of 'as built' drawings including services and structures in soft and hard copies.

***Deliverables***

5 hard copies and 3 soft copies (editable format in CD ROM) of as built drawings including services and structures  
hard copies and 3 soft copies (editable format in CD ROM) of completion report

**3. Time Frame for Deliverables, and payment milestones**

- 3.1 The time frame for deliverables would be as set forth in the General Conditions of Contract with reference to clause 6.1 & 6.2.

**3.2 'In-principle' approval from local authorities**

The Technical Consultant shall proactively assist the Authority in obtaining 'In principle' approval from all concerned local authorities, other Government Departments, Traffic Police etc. which are required as per law. The Technical Consultant shall ascertain the formalities that need to be gone through and submissions that need to be made. The Principal Architect or the Local Architect, whoever is duly authorized to sign the submissions shall sign and make necessary submissions in this regard. The Technical Consultant shall interact with the relevant authorities, wherever required for obtaining clearances/approvals and carry out necessary changes/improvements required for obtaining such clearance/ approval. Technical Consultant shall make presentations regarding proposals as and when required for obtaining approvals, clearances etc. or as otherwise requested by the Authority. The responsibility for defending the plans/ proposals and designs including modifications thereto, if any, before the various authorities shall remain with the Technical Consultant All necessary in-principle approvals have to be arranged before Stage 5

**3.3 Assistance in pre-bid meetings**

The Technical Consultant shall assist the Authority in pre-bid meetings for selection of the PMC and contractor. The Technical Consultant shall envisage this in their financial proposal and no additional cost will be paid by the Authority for this work. It shall be the responsibility of the Technical Consultant to provide these intermittent services as per the Scope of Work.

**4. Assistance from Authority**

Authority would provide all relevant available data on the project site, and other documents/information/reports in its possession as it may consider relevant to the study as and when

such information is received by/is available with Authority. The Bidders would be required to check the veracity of the information provided and Authority would not be liable for any deficiency in the information provided.

## **5. Periodic Supervision**

After the commencement of work the consultant shall provide all assistance to the NRDA/ PMC in providing any further clarifications, details, designs, drawings, etc required during the execution and sort out any queries raised by the contractor without any additional cost.

**The Team Leader and other members of Team shall provide a minimum of one visit per month during the construction period subjected to a maximum of 24 visits.** The visits shall be in addition to the visits required to Raipur / Naya Raipur before finalizing the construction agency i.e. issue of work order to the construction agency

In case of any additional site visit specified in the above scope of work by expert designers for clarification / decision etc to the site is warranted, the consultant shall be paid Rs.10000/- per person per day allowances and the actual air travel by economy class shall also be reimbursed for the site visit including all the expenditure such as lodging, boarding etc' inclusive of all taxes except service tax as applicable which shall be reimbursed by the authority as actual upon submission of the site inspection / visit report.

## **Section - III**

### **Format I**

## **PROJECT EXPERIENCE**

The information regarding the relevant experience of the firm should be provided in the format below.

Project Name:	Location of Project:
Name of Client:	Address of Client:
Start date (month/year):	Approximate value of services:
Completion date (month/year):	
No. of staff provided: by your firm:	Number of staff months provided by your firm:
Name of Associate Firm:	No. of months of professional staff provided by Associate Firm:
Narrative description of Project <i>Include the following information:</i> <ul style="list-style-type: none"> <li>• <i>Project Brief</i></li> <li>• <i>Project cost</i></li> <li>• <i>Current status</i></li> </ul>	
Description of actual services provided by your Staff:	

Name of Senior Staff of your firm involved and functions performed:	
Name the main outstanding features of the design.	

The Project Data Sheets should necessarily be accompanied with copies of work orders / advisory services agreements/service certificates from clients / independent auditor<sup>1</sup> as applicable, as proof of experience. Projects without proof of experience shall not be considered for evaluation.

## Format II

### Format of Curriculum Vitae (CV) for Proposed Key Staff

<b>Name of Staff</b>	:	
<b>Profession</b>	:	
<b>Years with Firm</b>	:	
<b>Nationality</b>	:	
<b>Area of Specialization</b>		
<b>Proposed Position on Team</b>	:	

### Key Qualifications

Project Details	Degree of responsibility/ Experience

### Education

DEGREE	Name of Institute	Year

### Experience

**POSITION          HELD**

Duration	
Location	
Types of activities performed	
Names of relevant projects handled	
Client References	

<sup>1</sup> The independent auditor issuing the certificate should clearly indicate his/her membership number assigned by the Institute of Chartered Accountants of India (ICAI) or equivalent organization abroad.

### Languages Known

	Speaking	Reading	Writing

### Certification

I, the undersigned, certify that to the best of my knowledge and belief, these data correctly describe me, my qualifications, and my experience.

Signature

:

Date

:

### Format III

#### Work Plan

Activity Description	Duration of activity (no. of weeks)												Name of assigned personnel
<b>Activity 1</b>													
<b>Activity 2</b>													
<b>Activity 3</b>													
<b>Activity 4</b>													
<b>Activity 5</b>													

(Illustrative schematic of Work Plan with Manpower Allocation)

## APPENDIX – I

### Letter of Proposal

Dated:

#### The Chief Executive Officer (CEO)

Naya Raipur Development Authority  
Mantralaya, Near Mahanadi Bhavan, Capital Complex,  
Sector-19, Naya Raipur 492 002, Chhattisgarh

**Sub: Proposal for the Selection of consultant (“Technical Consultant”) for the “Comprehensive Architectural and Engineering Services for Development of Railway Stations in Naya Raipur”(“the Project”)**

Dear Sir,

- 1 With reference to your RFP document dated \*\*\*\*\*, I/we, having examined the Proposal Documents and understood their contents, hereby submit my/our Proposal for the aforesaid Project. The Proposal is unconditional and unqualified.
- 2 All information provided in the **Proposal** and in the Appendices is true and correct. I/We undertake and confirm that, if any information is found to be false / misrepresented comes to the notice of NRDA at any stage, then it may take suitable action against as deemed fit by the NRDA. In such case the EMD/SD or PG, if any shall stand forfeited and will have no claim whatsoever.
- 3 I/ We shall make available to the Authority any additional information it may find necessary or require to supplement or authenticate the Proposal.
- 4 I/ We acknowledge the right of the Authority to cancel the Selection process at any time or to reject any Proposal without assigning any reason or otherwise and hereby waive our right to challenge the same on any account whatsoever.
- 5 We understand that only a single Consultant will be selected for project mentioned above. However NRDA reserves the right to restrict the scope of work to either one or more projects depending on the materialization of projects.
- 6 We certify that in the last three years, we have neither failed to perform on any contract, as evidenced by imposition of a penalty or a judicial pronouncement or arbitration award, nor been expelled from any project or contract nor have had any contract terminated for breach on our part.
- 7 I/ We declare that:
  - a. I/ We have examined and have no reservations to the Proposal Documents, including any Addendum issued by the Authority.
  - b. I/ We do not have any conflict of interest in accordance with the provision set out in the RFP document;

c. I/We have not directly or indirectly or through an agent engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice, as defined in Clause 4.3 of the RFP document, in respect of any tender or request for proposal issued by or any agreement entered into with the Authority or any other public sector enterprise or any government, Central or State; and

d. I/ We hereby certify that we have taken steps to ensure that in conformity with the provisions of Clause 4 of the RFP, no person acting for us or on our behalf has engaged or will engage in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice.

e. I/We certify that , I/We have not been barred or blacklisted by any Central and/or State Government in India.

8 I/ We declare that we are not a Member of a/ any other firm submitting a Proposal for the Project.

9 I/ We further certify that in regard to matters relating to Proposal and integrity of the country, we have not been charge-sheeted by any agency of the Government or convicted by a Court of Law for any offence committed by us or by any of our Associates.

10 I/ We further certify that no investigation by a regulatory authority is pending either against us or against our Associates or against our CEO or any of our Directors/ Managers/ employees.

11 I/ We undertake that in case due to any change in facts or circumstances during the Selection Process, we are attracted by the provisions of disqualification in terms of the referred to above, we shall intimate the Authority of the same immediately.

12 In the event of my/ our being declared as the successful Applicant, I/We agree to enter into a Service Agreement in accordance with the draft that has been provided to me/us prior to the Proposal Due Date.

13 The Consultancy Fee has been quoted by me/us after taking into consideration all the terms and conditions stated in the RFP, General Conditions of contract.

14 An undertaking in the Proforma as per **Appendix -V is submitted alongwith key submissions.**

15 I/We agree and undertake to abide by all the terms and conditions of the RFP document.

In witness thereof, I/we submit this Proposal under and in accordance with the terms of the RFP document.

Yours faithfully,

Date:

(Signature of the Authorized signatory)

Place:

(Name and designation of the of the Authorized signatory)

Name and seal of Applicant



## APPENDIX – II

### Power of Attorney for signing of Proposal

Know all men by these presents, We, \_\_\_\_\_ (name of the firm and address of the registered office) do hereby irrevocably constitute, nominate, appoint and authorise Mr. / Ms (Name), son/daughter/wife of \_\_\_\_\_ and presently residing at \_\_\_\_\_, who is [presently employed with us/ and holding the position of \_\_\_\_\_], as our true and lawful attorney (hereinafter referred to as the "Attorney") to do in our name and on our behalf, all such acts, deeds and things as are necessary or required in connection with or incidental to submission of our Proposal for selection of Technical Consultant for the "comprehensive Architectural Services for Development of Railway station complexes in Naya Raipur, by the Naya Raipur Development Authority,(NRDA) (the "Authority") including but not limited to signing and submission of all applications, Bids and other documents and writings, participate in Bidders' and other conferences and providing information / responses to the Authority, representing us in all matters before the Authority, signing and execution of all contracts including the Service Agreement and undertakings consequent to acceptance of our Bid, and generally dealing with the Authority in all matters in connection with or relating to or arising out of our Proposal for the said Project and/or upon award thereof to us and/or till the entering into of the Service Agreement with the Authority.

AND we hereby agree to ratify and confirm and do hereby ratify and confirm all acts, deeds and things lawfully done or caused to be done by our said Attorney pursuant to and in exercise of the powers conferred by this Power of Attorney and that all acts, deeds and things done by our said Attorney in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

IN WITNESS WHEREOF WE, \_\_\_\_\_, THE ABOVE NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY ON THIS \_\_\_\_\_ DAY OF \_\_\_\_\_, 20\*\*.

For \_\_\_\_\_

(Signature)

(Name, Title and Address)

Witnesses:

1

2

Accepted

[Notarised]

(Signature)

(Name, Title and Address of the Attorney)

*Notes:*

- *The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executants(s) and when it is so required, the same should be under common seal affixed in accordance with the required procedure.*
- *Also, wherever required, the Bidder should submit for verification the extract of the charter documents and documents such as a resolution/power of attorney in favor of the person executing this Power of Attorney for the delegation of power hereunder on behalf of the Bidder.*
- *For a Power of Attorney executed and issued overseas, the document will also have to be legalised by the Indian Embassy and notarised in the jurisdiction where the Power of Attorney is being issued.*

## APPENDIX – III

### Technical Proposal

The Technical Proposal shall set out the approach and methodology proposed for the Project and shall comprise:

#### 1. Approach and Methodology

- Project Appreciation
- Team deployment details for the project including details of team member and their expertise.
- Conceptual site plan
- Conceptual station complex layout showing 3d views of forms, elevation and section in proper scale and more emphasis should be on circulation & movement of different modes of traffic.
- Methodology for space Planning & transportation planning.
- Methodology of planning based on the Rules and regulations enacting on the site.
- Services Planning

#### 2. Design Brief - IMPORTANT

**In addition to the other details mentioned in the RFP, Consultants are requested to consider the following points while preparing the Concept Design:-**

1. Location of the station for which consultant is required to give brief design is **CBD Station only** (already shown in the drawing, Marginal deviation may be considered as per design requirement).

##### 2. Design Criteria

- a. On east side, 22 m part of ROW of the 100 m wide road can be considered in the planning of the railway station complex beyond the 60 m wide rail corridor.
  - b. Consultant is free to decide the land requirement on the west side of the rail corridor out of special industrial zone
  - c. Connectivity to other part of the city.
  - d. Land use as per NRDP on both side of the railway station
  - e. Alignment of the railway line
  - f. Placing of the station with respect to boulevard road and capitol complex from aesthetical point of view.
  - g. Minimum disturbance to the traffic on 100 m.
  - h. Ease of (Barrier free movement) pedestrian movement and specially for physically challenged.
  - i. Easy interchangeability to transit mode such as BRT, IPT, NMT with parking provision for all modes.
  - j. Planning for the informal shopping which normally crop up near the railway station.
  - k. Connectivity of the east-west side of the rail corridor for Non-motorized and light motor vehicles.
  - l. The land under special industrial zone on west side can be considered for providing complimentary services to the station.
  - m. Air space above the railway corridor can be considered for the station complex.
3. Consultant can examine the possibility of raising the railway line to accommodate the connectivity for East-West.
  4. The concept plan should cover the complete design; however the first phase of construction shall also be defined to meet the minimum immediate requirements.

APPENDIX – IV

**Format for Financial Proposal**

**(To be enclosed in a separate cover)**

**(On the Letterhead of the Applicant)**

Date:

**The Chief Executive Officer (CEO)**

Naya Raipur Development Authority

Mantralaya, Near Mahanadi Bhavan, Capital Complex,

Sector-19, Naya Raipur 492 002, Chhattisgarh

Sub: Financial proposal for Selection of Technical Consultant for Comprehensive Architectural and Engineering Services for Development of Railway Stations in Naya Raipur

Sir,

Having gone through this RFP document and the General Conditions of contract and having fully understood the scope of work for the Project as set out in this RFP, we are pleased to inform that we would charge Total Consultancy fee at ----- percentage (percentage in words and up to 2 decimal only) of the estimated cost or the actual cost of the project whichever is less, inclusive of all taxes and inclusive of all out of pocket expenses including the, site visits, expenses of travel, documentation, communication and local office expenses incurred by consultants for carrying out the Services envisaged in this RFP document and General Conditions of contract excluding applicable service tax. The detailed stage wise payment shall be made in accordance with clause no. 6 of General conditions of Contract.

We have reviewed all the terms and conditions of the RFP and undertake to abide by all the terms and conditions contained therein. We hereby declare that there are, and shall be no deviations from the stated terms in the RFP Document.

Yours faithfully,

For and on behalf of

.....

(Name of the Applicant) \_\_\_\_\_

(Signature of Authorized Signatory) \_\_\_\_\_

(Name and designation of the Authorized Person)

APPENDIX-V

**Undertaking**

**(For Consultants / individuals Registered in India)**

I/We undertake that, I/We M/s \_\_\_\_\_ (Applicant Lead Firm / Individual ) is / are qualified to practice as an architect in India as per the norms of Council Of Architecture, India

**OR**

**(For Consultants not Registered in India)**

I/We undertake that, In case we are selected as successful applicant, I/We \_\_\_\_\_ (Applicant Lead Firm / Individual) .I/we will obtain prior permission from Govt of India to function as consultant for the project with in 21 days from the issue of LOA from the competent Authority.

**Note: Strike off whichever is not applicable.**

Date:

(Signature of the Authorized signatory)

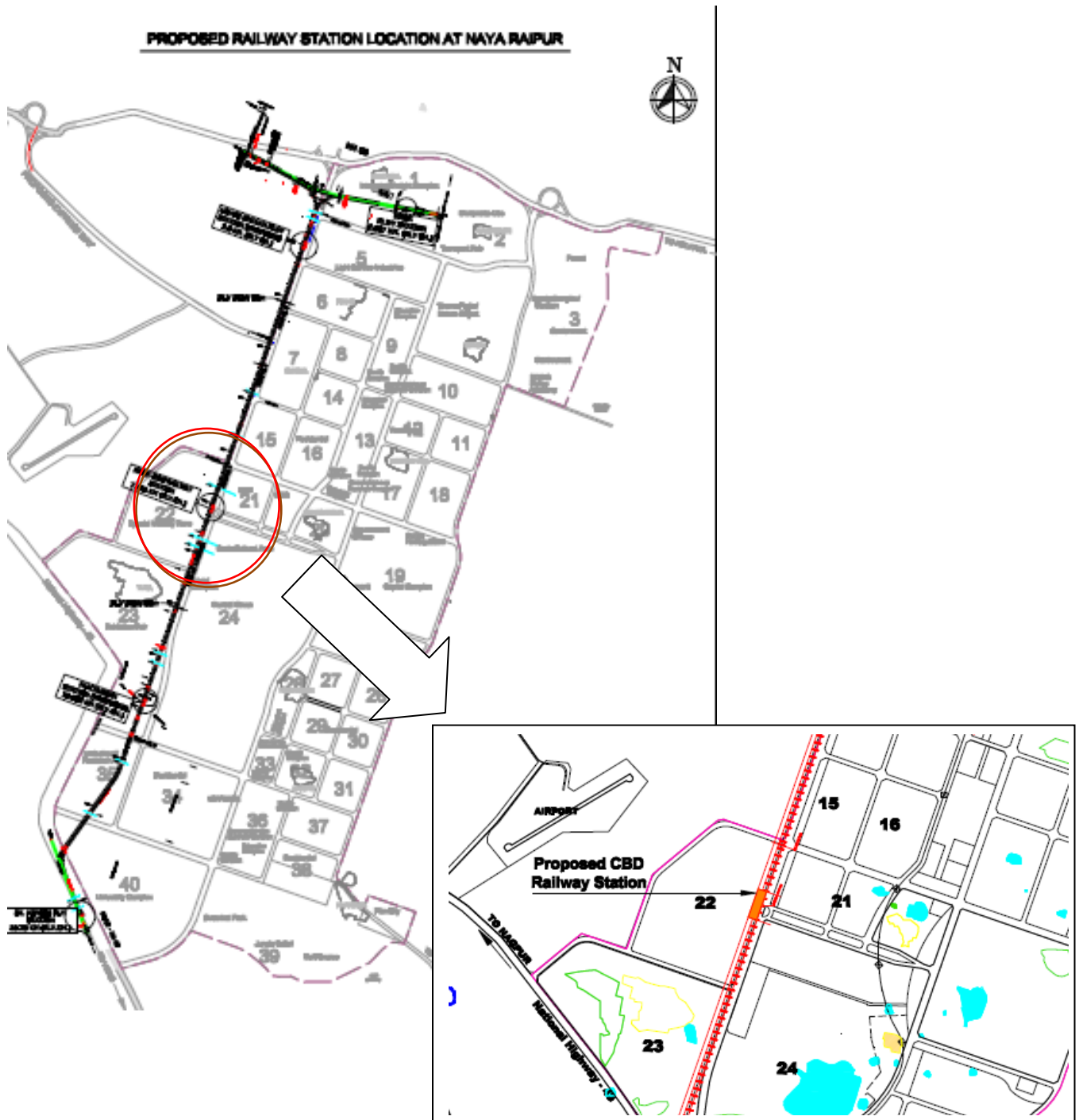
Place:

(Name and designation of the of the Authorized signatory)

Name and seal of Applicant

**Annexure-1**

PROPOSED RAILWAY STATION LOCATION AT CBD IN NAYA RAIPUR (in the circle)



**NB: During presentation, consultant is required to give concept design presentation of railway station at CBD only**

## Annexure II Railway Station –Class A1

### DESIRABLE AMENITIES

Sl	Items of Amenities.	Norms	Existing data	Action Plan
			No. of PF-1,2&3, 4(Bay line), 5&6 and 7=5	
1	Waiting Room	Yes	03 (A/C Room-1, Non- AC-2, dormitory-2) 06+13=19 beds A.C.D=14 beds	Up-gradation of RRs and Dormitories including 2AC RRs (new) and AC Dormitory completed & commissioned.
2	Waiting Room (with bathing facilities)			
	(i) Upper Class (A.C.)	Yes	Yes (165sqm)	---
	(ii) 2 <sup>nd</sup> class	Yes	Yes (354sqm)	---
	(iii) Separate for ladies (A.C.) (combined upper & 2 <sup>nd</sup> class)	Yes	Yes (upper-1, 2 <sup>nd</sup> class -1)	---
3	Cloak Room	Yes	Yes	---
4	Enquiry counter	Yes	Yes	---
5	NTES/Touch screen	Yes	NTES-Yes/03	---
6	TVRS	Yes	Yes (30 lines)	---
7	Public Address System/ Computer based announcement	Yes	Yes	Digital PA System sanctioned in MWP 10-11. Work in progress. TDC Oct-11.
8	Book Stalls/Other Stalls of essential goods	Yes	PF 1- 04	---
9	Refreshment Room.	Yes	Yes (01)	---
10	Parking/ Circulating area with lights	Yes	Yes (Bitumen, paved 23000 sqm, 03 HMFLL)	i) Development of circulating area (Phase-III) completed. ii) Development of circulating area at Gudiyan side. Sanctioned in PWP 09-10. Work is being done by Con. Dept.
11	Washable Apron with jet cleaning	Yes	Yes	High Pressure Water Jet Cleaning system completed and commissioned.
12	Electronic Train indication Board	Yes	Yes (04)	06 At a glance Display board sanctioned for Raipur in MWP 10-11. TDC - Oct/11.
13	Public Phone Booth	Yes	PF1-2, PF2&3-1, PF5&6-2	---
14	Touch Screen	Yes	Yes (03) (PRS, Concourse)	---
15	Water Vending machines	yes	---	---
16	Water Coolers	Yes	Yes (20) PF-1=6, PF-2&3=7, PF-5&6=5, PF-7=2	Replacement of low capacity with high capacity W/Coolers are under progress. TDC - Oct/11.
17	Signage (Standardised)	Yes	Yes	---
18	Modular Catering Stalls	Yes	Yes (15)	---
19	Automatic Vending Machines	Yes	Yes (15)	---
20	Pay & Use Toilets	Yes	Yes (05)	---
21	UTS	Yes	Yes (11)	---
22	Computerization of Complaints	Yes	---	---
23	Provision of cyber cafe	Yes	---	Allotment of land for cyber cafe has been communicated to GM, RAILTEL, Kolkata vide Sr. DCMR's letter No. COM/R/C. cafe-R/55/7193 dtd 27.12.05
24	Provision of ATMs (preferably with ticketing facility)	Yes	Yes (04) (SBI, BOB, UBI & UCO)	---
25	AC VIP Lounge	Yes	Yes	---
26	Food Plaza	Yes	Yes (01)	---
27	Coach indication system (CGS)	Yes	Yes	---
28	CCTV for announcement & security purpose	Yes	Yes	---
29	Coin operated Ticket Vending Machine	Yes	---	Proposal sent to HQs vide Sr.DCMR's Lr No. 2007/Chg/ATVM/R Dtd. 06.07.07. Sanction is awaited.
30	Pre-paid Taxi service	Yes	---	---
31	Static mobile charging facility	Yes	Yes	---
32	Facelift of station building including facade	Yes	---	Improvement of exterior of main station building of Raipur station sanctioned in LB 10-11 @ Rs 173.10 lakhs. TDC - 11.

For  
C3/Pig

For  
Sd. Clerk



## Railway Station –Class A

### DESIRABLE AMENITIES

Sl	Items of Amenities.	Norms	Existing data	Action Plan
			No. of PF-1,2&3,4&5, 6(Bay Line)= 4	
	Retiring Room	Yes	Room-10 7 non AC+2AC + 01 dormitory) 18+07=25 beds	Up-gradation of RRs and Dormitories and new AC Dormitory sanctioned in MWP 09-10
2	Waiting Room (with bathing facilities)			
	(i)Upper Class	Yes	Yes (93sqm)	
	(ii)2 <sup>nd</sup> class		Yes (180sqm)	
	(ii)Separate for ladies (combined upper & 2 <sup>nd</sup> class)	Yes	Yes	
3	Cloak Room	Yes	Yes	---
4	Enquiry counter	Yes	Yes	---
5	NTES	Yes	Yes	---
6	IVRS	Yes	Yes (30 lines)	---
7	Public Address System/ Computer based announcement	Yes	Yes	Digital PA System sanctioned in MWP 10-11, Work in progress, TDC Oct-11.
8	Book Stalls/Other Stalls	Yes	PF 1- 02	---
9	Refreshment Room	Yes	Yes (01)	---
10	Parking/ Circulating area with lights	Yes	Yes (concrete 2115 sqm, 03 HMFL)	Improvement to road of circulating area has been sanctioned in LB 08-09. Work completed.
11	Washable Apron with jet cleaning	Yes	Yes (PF1,3)	High pressure water jet cleaning system at IPFs having washing aprons. Work in progress, TDC Oct-11.
12	Electronic Train indication Board	Yes	Yes (03)	---
13	Public Phone Booth	Yes	PF1-03, PF2&3-02	---
14	Touch Screen enquiry system	Optional	Yes (03) (PRS, Concourse, PF-1)	---
15	Water Vending machines	Optional	---	---
16	Water Coolers	Yes	Yes (13)	Work in progress, TDC Oct-11.
17	Signage (Standardised)	Yes	Yes	---
18	Modular Catering Stalls	Yes	PF1-06, PF2&3-06, concourse-1	---
19	Automatic Vending Machines	Optional	Yes (13)	---
20	Pay & Use Toilets on PFs and circulating area	Yes	Yes (05)	---
21	UTS	Yes	Yes (08+1)	---
22	Computerization of Complaints	Optional	---	---
23	Provision of ATMs (preferably with ticketing facility)	Yes	Yes(SBI )	Agreement has been made with UCO Bank.



**Selection of Technical Consultant  
for  
Comprehensive Architectural and Engineering  
Services for Development of Railway Stations  
in Naya Raipur  
Volume-II**

**General Condition of Contract**

**( DRAFT SERVICE AGREEMENT )**

**January 2014**

## **1. GENERAL**

### **1.1. Definitions and Interpretation**

1.1.1. The words and expressions beginning with capital letters and defined in this Agreement shall, unless the context otherwise requires, have the meaning hereinafter respectively assigned to them:

- a. "Applicable Laws" means the laws and any other instruments having the force of law in India as they may be issued and in force from time to time;
- b. "Agreement" means this Agreement, together with all the Annexure;
- c. "Consultancy Fee" shall have the meaning set forth in Clause 6.2;
- d. "Confidential Information" shall have the meaning set forth in Clause 3.3;
- e. "Conflict of Interest" shall have the meaning set forth in Clause 3.2 read with the provisions of the Agreement;
- f. "Dispute" shall have the meaning set forth in Clause 10.2.1;
- g. "Effective Date" means the date on which this Agreement comes into force and effect pursuant to Clause 2.1;
- h. "Government" means the Government of Chhattisgarh; or Govt. of India as the case may be.
- i. "Member", in case the Consultant consists of a joint venture or consortium of more than one entity, means any of these entities, and "Members" means all of these entities;
- j. "Personnel" means hired by the Consultant or by any Sub-Consultant as employees and assigned to the performance of the Services or any part thereof;
- k. "Party" means the Authority or the Consultant, as the case may be, and Parties means both of them;
- l. "Services" means the work to be performed by the Consultant pursuant to this Agreement, as described in the Terms of Reference hereto;
- m. "RFP" means the Request for Proposal document in response to which the Consultant's proposal for providing Services was accepted;
- n. "Sub-Consultant" means any entity to which the Consultant subcontracts any part of the Services; and
- o. "Third Party" means any person or entity other than the Government, the Authority, the Consultant or a Sub-Consultant.
- p. "Authority" means CEO, NRDA, Naya Raipur
- q. "PMC" means Project Management consultant appointed by NRDA, Naya Raipur.

All terms and words not defined herein shall, unless the context otherwise requires, have the meaning assigned to them in the RFP.

1.1.2. The following documents along with all addenda issued thereto shall be deemed to form and be read and construed as integral part of this Agreement and in case of any contradiction between or among them the priority in which a document would prevail over other would be as laid down below beginning from the highest priority to the lowest priority:

- a. Agreement;
- b. Annexures of Agreement;

- c. RFP; and
- d. Letter of Award

**1.2. Relation between the Parties**

Nothing contained herein shall be construed as establishing a relation of master and servant or of agent and principal as between the Authority and the Consultant. The Consultant shall, subject to this Agreement, have complete charge of Personnel performing the Services and shall be fully responsible for the Services performed by them or on their behalf hereunder.

**1.3. Rights and obligations**

The mutual rights and obligations of the Authority and the Consultant shall be as set forth in the Agreement; in particular:

- a. the Consultant shall carry out the Services in accordance with the provisions of the Agreement; and
- b. the Authority shall make payments to the Consultant in accordance with the provisions of the Agreement.

**1.4. Governing law and jurisdiction**

This Agreement shall be construed and interpreted in accordance with and governed by the laws of India, and the courts at Raipur shall have exclusive jurisdiction over matters arising out of or relating to this Agreement.

**1.5. Language**

All notices required to be given by one Party to the other Party and all other communications, documentation and proceedings which are in any way relevant to this Agreement shall be in writing and in English language.

**1.6. Table of contents and headings**

The table of contents, headings or sub-headings in this Agreement are for convenience of reference only and shall not be used in, and shall not affect, the construction or interpretation of this Agreement.

**1.7. Notices**

Any notice or other communication to be given by any Party to the other Party under or in connection with the matters contemplated by this Agreement shall be in writing and shall:

- a. in the case of the Consultant, be given by facsimile and by letter delivered by hand to the address given and marked for attention of the Consultant's Representative set out below in Clause 1.10 or to such other person as the Consultant may from time to time designate by notice to the Authority; provided that notices or other communications to be given to an address outside Faridabad [*name of the place where the Consultant has its registered office*] may, if they are subsequently confirmed by sending a copy thereof by registered acknowledgement due, air mail or by courier, be sent by facsimile Consultant may from time to time designate by notice to the Authority;
- b. in the case of the Authority, be given by facsimile and by letter delivered by hand and be addressed to the Authority with a copy delivered to the Authority Representative set out below in Clause 1.10 or to such other person as the Authority may from time to time designate by

- notice to the Consultant; provided that if the Consultant does not have an office in Raipur it may send such notice by facsimile and by registered acknowledgement due, air mail or by courier; and
- c. any notice or communication by a Party to the other Party, given in accordance herewith, shall be deemed to have been delivered when in the normal course of post it ought to have been delivered.

**1.8. Location**

The Services shall be performed at the site of the Project in accordance with the provisions of RFP and at such locations as are incidental thereto, including the offices of the Consultant.

**1.9. Not Used**

**1.10. Authorized representatives**

- 1.10.1. Any action required or permitted to be taken, and any document required or permitted to be executed, under this Agreement by the Authority or the Consultant, as the case may be, may be taken or executed by the officials specified in this Clause 1.10.
- 1.10.2. The Authority may, from time to time, designate one of its officials as the Authority Representative. Unless otherwise notified, the Authority Representative shall be:

<b>ATTN. OF:</b>	<b>Amit Katariya</b>
DESIGNATION	Chief Executive Officer
ADDRESS :	Naya Raipur Development Authority Mantralaya, Near Mahanadi Bhavan, Capital Complex, Sector-19,Naya Raipur 492 002, Chhattisgarh
PHONE	+ 91 771 2511500
WEBSITE :	www.nayaraipur.com
E-MAIL ADDRESS:	ceo@nayaraipur.com

The Consultant may designate one of its employees as Consultant's Representative. Unless otherwise notified, the Consultant's Representative shall be:

-----, -----

**1.11. Taxes and duties**

Unless otherwise specified in the Agreement, the Consultant shall pay all taxes, duties, fees and other impositions as may be levied under the Applicable Laws and the Authority shall perform such duties in regard to the deduction of such taxes as may be lawfully imposed on it.

**2. COMMENCEMENT, COMPLETION AND TERMINATION OF AGREEMENT**

**2.1. Effectiveness of Agreement**

This Agreement shall come into force and effect on the date of this Agreement (the “**Effective Date**”).

**2.2. Commencement of Services**

The Consultant shall commence the Services within a period of 15 (fifteen) days from the Effective Date, unless otherwise agreed by the Parties.

**2.3. Termination of Agreement for failure to commence Services**

If the Consultant does not commence the Services within the period specified in Clause 2.2 above, the Authority may terminate the agreement by issuing not less than 2 (two) weeks' notice to the Consultant and declare this Agreement to be null and void.

**2.4. Expiration of Agreement**

Unless terminated earlier pursuant to Clause 2.9 hereof, this Agreement shall expire when the Services have been completed and a period of 90 (ninety) days has elapsed after all payments due under this Agreement, have been made.

**2.5. Entire Agreement**

- 2.5.1. This Agreement and the Annexures together constitute a complete and exclusive statement of the terms of the agreement between the Parties on the subject hereof, and no amendment or modification hereto shall be valid and effective unless such modification or amendment is agreed to in writing by the Parties and duly executed by persons especially empowered in this behalf by the respective Parties. All prior written or oral understandings, offers or other communications of every kind pertaining to this Agreement are abrogated and withdrawn; provided, however, that the obligations of the Consultant arising out of the provisions of the RFP shall continue to subsist and shall be deemed as part of this Agreement.
- 2.5.2. Without prejudice to the generality of the provisions of Clause 2.5.1, on matters not covered by this Agreement, the provisions of RFP shall apply.

**2.6. Modification of Agreement**

- 2.6.1. Modification of the terms and conditions of this Agreement, may only be made by written agreement between the Parties. However, each Party shall give due consideration to any proposals for modification made by the other Party.
- 2.6.2. However, modification in the Terms of Services may be made by NRDA at any stage by giving 30 days prior notice to the consultant. In such a case the fees may be increased or decreased as the case may be on pro rata basis.
- 2.6.3. In case of delay caused due to any reasons except due to the default of consultant, the period of service agreement may be extended with or without additional fees for which decision of the Authority shall be final and binding on all the parties

**2.7. Force Majeure**

**2.7.1. Definition**

- a. For the purposes of this Agreement, "Force Majeure" means an event which is beyond the reasonable control of a Party, and which makes a Party's performance of its obligations hereunder impossible or so impractical as reasonably to be considered impossible in the circumstances, and includes, but is not limited to, war, riots, civil disorder, earthquake, fire, explosion, storm, flood or other adverse weather conditions, strikes, lockouts or other industrial

action (except where such strikes, lockouts or other industrial action are within the power of the Party invoking Force Majeure to prevent), confiscation or any other action by government agencies.

- b. Force Majeure shall not include (i) any event which is caused by the negligence or intentional action of a Party or such Party's Sub- Consultant or agents or employees, nor (ii) any event which a diligent Party could reasonably have been expected to both (A) take into account at the time of the conclusion of this Agreement and (B) avoid or overcome in the carrying out of its obligations hereunder.
- c. Force Majeure shall not include insufficiency of funds or failure to make any payment required hereunder.

**2.7.2. No breach of Agreement**

The failure of a Party to fulfill any of its obligations hereunder shall not be considered to be a breach of, or default under, this Agreement insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event has taken all reasonable precautions, due care and reasonable alternative measures, all with the objective of carrying out the terms and conditions of this Agreement.

**2.7.3. Measures to be taken**

- a. A Party affected by an event of Force Majeure shall take all reasonable measures to remove such Party's inability to fulfill its obligations hereunder with a minimum of delay.
- b. A Party affected by an event of Force Majeure shall notify the other Party of such event as soon as possible, and in any event not later than 14 (fourteen) days following the occurrence of such event, providing evidence of the nature and cause of such event, and shall similarly give notice of the restoration of normal conditions as soon as possible.
- c. The Parties shall take all reasonable measures to minimize the consequences of any event of Force Majeure.

**2.7.4. Extension of time**

Any period within which a Party shall, pursuant to this Agreement, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.

**2.7.5. Payments**

During the period of its inability to perform the Services as a result of an event of Force Majeure, the Consultant shall be entitled to be reimbursed for additional costs reasonably and necessarily incurred by it during such period for the purposes of the Services and in reactivating the Services after the end of such period.

**2.7.6. Consultation**

Not later than 30 (thirty) days after the Consultant has, as the result of an event of Force Majeure, become unable to perform a material portion of the Services, the Parties shall consult with each other with a view to agreeing on appropriate measures to be taken in the circumstances.

## **2.8. Suspension of Agreement**

The Authority may, by written notice of suspension to the Consultant, suspend all payments to the Consultant hereunder if the Consultant shall be in breach of this Agreement or shall fail to perform any of its obligations under this Agreement, including the carrying out of the Services; provided that such notice of suspension (i) shall specify the nature of the breach or failure, and (ii) shall provide an opportunity to the Consultant to remedy such breach or failure within a period not exceeding thirty (30) days after receipt by the Consultant of such notice of suspension.

## **2.9. Termination of Agreement**

### **2.9.1. By the Authority**

The Authority may, by not less than 30 (thirty) days' written notice of termination to the Consultant, such notice to be given after the occurrence of any of the events specified in this Clause 2.9.1, terminate this Agreement if:

- a. the Consultant fails to remedy any breach hereof or any failure in the performance of its obligations hereunder, as specified in a notice of suspension pursuant to Clause 2.8 hereinabove, within 30 (thirty) days of receipt of such notice of suspension or within such further period as the Authority may have subsequently granted in writing;
- b. the Consultant becomes insolvent or bankrupt or enters into any agreement with its creditors for relief of debt or take advantage of any law for the benefit of debtors or goes into liquidation or receivership whether compulsory or voluntary;
- c. the Consultant fails to comply with any final decision reached as a result of arbitration proceedings pursuant to Clause 10 hereof;
- d. the Consultant submits to the Authority a statement which has a material effect on the rights, obligations or interests of the Authority and which the Consultant knows to be false;
- e. any document, information, data or statement submitted by the Consultant in its Proposals, based on which the Consultant was considered eligible or successful, is found to be false, incorrect or misleading;
- f. The Consultant fails to perform the obligation under this agreement to the satisfaction of the Authority;
- g. as the result of Force Majeure, the Consultant is unable to perform a material portion of the Services for a period of not less than 60 (sixty) days; or
- h. the Authority, in its sole discretion and for any reason whatsoever, decides to terminate this Agreement.

### **2.9.2. By the Consultant**

The Consultant may, by not less than 30 (thirty) days' written notice to the Authority, such notice to be given after the occurrence of any of the events specified in this Clause 2.9.2, terminate this Agreement if:

- a. the Authority fails to pay any money due to the Consultant pursuant to this Agreement and not subject to dispute pursuant to Clause 10 hereof within 45 (forty-five) days after receiving written notice from the Consultant that such payment is overdue;
- b. the Authority is in material breach of its obligations pursuant to this Agreement and has not remedied the same within forty-five (45) days (or such longer period as the Consultant may have subsequently granted in writing) following the receipt by the Authority of the Consultant's notice specifying such breach;
- c. as the result of Force Majeure, the Consultant is unable to perform a material portion of the Services for a period of not less than 60 (sixty) days; or
- d. The Authority fails to comply with any final decision reached as a result of arbitration pursuant to Clause 10 hereof.

**2.9.3. Cessation of rights and obligations**

Upon termination of this Agreement pursuant to Clauses 2.3 or 2.9 hereof, or upon expiration of this Agreement pursuant to Clause 2.4 hereof, all rights and obligations of the Parties hereunder shall cease, except (i) such rights and obligations as may have accrued on the date of termination or expiration, (ii) the obligation of confidentiality set forth in Clause 3.3 hereof, (iii) the Consultant's obligation to permit inspection, copying and auditing of its accounts and records, and any right or remedy which a Party may have under this Agreement or the Applicable Law.

**2.9.4. Cessation of Services**

Upon termination of this Agreement by notice of either Party to the other pursuant to Clauses 2.9.1 or 2.9.2 hereof, the Consultant shall, immediately upon dispatch or receipt of such notice, take all necessary steps to bring the Services to a close in a prompt and orderly manner and shall make every reasonable effort to keep expenditures for this purpose to a minimum. With respect to documents prepared by the Consultant and equipment and materials furnished by the Authority, the Consultant shall proceed as provided respectively by Clauses 3.9 or 3.10 hereof.

**2.9.5. Payment upon Termination**

Upon termination of this Agreement pursuant to Clauses 2.9.1 or 2.9.2 hereof, the Authority shall make the following payments to the Consultant (after offsetting against these payments any amount that may be due from the Consultant to the Authority):

- (i) remuneration pursuant to Clause 6 hereof for Services satisfactorily performed prior to the date of termination; and
- (ii) except in the case of termination pursuant to sub-clauses (a) through (f) of Clause 2.9.1 hereof, reimbursement of any reasonable cost incidental to the prompt and orderly



termination of the Agreement including the cost of the return travel of the Consultant's personnel.

**2.9.6. Disputes about Events of Termination**

If either Party disputes whether an event specified in Clause 2.9.1 or in Clause 2.9.2 hereof has occurred, such Party may, within 30 (thirty) days after receipt of notice of termination from the other Party, refer the matter to arbitration pursuant to Clause 10 hereof, and this Agreement shall not be terminated on account of such event except in accordance with the terms of any resulting arbitral award.

**3. OBLIGATIONS OF THE CONSULTANT**

**3.1. General**

**3.1.1. Standards of Performance**

The Consultant shall perform the Services and carry out its obligations hereunder with all due diligence, efficiency and economy, in accordance with generally accepted professional techniques and practices, and shall observe sound management practices, and employ appropriate advanced technology and safe and effective equipment, machinery, materials and methods. The Consultant shall always act, in respect of any matter relating to this Agreement or to the Services, as a faithful adviser to the Authority, and shall at all times support and safeguard the Authority's legitimate interests in any dealings with Sub-Consultants or Third Parties.

**3.1.2. Terms of Reference**

The Terms of Services to be performed by the Consultant are specified in the Terms of Services (the "TOR") at Volume1 of this Agreement. The Consultant shall provide the deliverables specified therein in conformity with the time schedule stated therein.

**3.1.3. Applicable Laws**

The Consultant shall perform the Services in accordance with the Applicable Laws and shall take all practicable steps to ensure that any Sub-Consultant, as well as the Personnel and agents of the Consultant and any Sub-Consultant, comply with the Applicable Laws.

**3.2. Conflict of Interest**

**3.2.1. The Consultant shall not have a Conflict of Interest and any breach hereof shall constitute a breach of the Agreement. (Refer Annexure )**

**3.2.2. Prohibition of conflicting activities**

Neither the Consultant nor its Sub-Consultant nor the Personnel of either of them shall engage, either directly or indirectly, in any of the following activities:

- (a) during the term of this Agreement, any business or professional activities which would conflict with the activities assigned to them under this Agreement;
- (b) after the termination of this Agreement, such other activities as may be specified in the Agreement; or
- (c) at any time, such other activities as have been specified in the RFP as Conflict of Interest.

**3.2.3. Consultant not to benefit from commissions discounts, etc.**

The remuneration of the Consultant pursuant to Clause 6 hereof shall constitute the Consultant' sole remuneration in connection with this Agreement or the Services and the Consultant shall not accept for its own benefit any trade commission, discount or similar payment in connection with activities pursuant to this Agreement or to the Services or in the discharge of its obligations hereunder, and the Consultant shall use its best efforts to ensure that any Sub-Consultant, as well as the Personnel and agents of either of them, similarly shall not receive any such additional remuneration.

- 3.2.4. The Consultant and its Personnel shall observe the highest standards of ethics and have not engaged in and shall not hereafter engage in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice (collectively the "Prohibited Practices"). Notwithstanding anything to the contrary contained in this Agreement, the Authority shall be entitled to terminate this Agreement forthwith by a communication in writing to the Consultant, without being liable in any manner whatsoever to the Consultant, if it determines that the Consultant has, directly or indirectly or through an agent, engaged in any Prohibited Practices in the Selection Process or before or after entering into of this Agreement. In such an event, the Authority shall forfeit and appropriate the performance Security, if any, as mutually agreed genuine pre-estimated compensation and damages payable to the Authority towards, inter alia, time, cost and effort of the Authority, without prejudice to the Authority's any other rights or remedy hereunder or in law.
- 3.2.5. Without prejudice to the rights of the Authority under Clause 3.2.5 above and the other rights and remedies which the Authority may have under this Agreement, if the Consultant is found by the Authority to have directly or indirectly or through an agent, engaged or indulged in any Prohibited Practices, during the Selection Process or before or after the execution of this Agreement, the Consultant shall not be eligible to participate in any tender or RFP issued during a period of 2 (two) years from the date the Consultant is found by the Authority to have directly or indirectly or through an agent, engaged or indulged in any Prohibited Practices.
- 3.2.6. For the purposes of Clauses 3.2.5 and 3.2.6, the following terms shall have the meaning hereinafter respectively assigned to them:
- (a) "**corrupt practice**" means the offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence the actions of any person connected with the Selection Process (for removal of doubt, offering of employment or employing or engaging in any manner whatsoever, directly or indirectly, any official of the Authority who is or has been associated in any manner, directly or indirectly with Selection Process or LOA or dealing with matters concerning the Agreement before or after the execution thereof, at any time prior to the expiry of one year from the date such official resigns or retires from or otherwise ceases to be in the service of the Authority, shall be deemed to constitute influencing the actions of a person connected with the Selection Process); or (ii) engaging in any manner whatsoever, whether during the Selection Process or after the issue of LOA or after the execution of the Agreement, as the case may be, any person in respect of any matter relating to the

Project or the LOA or the Agreement, who at any time has been or is a legal, financial or technical adviser the Authority in relation to any matter concerning the Project;

- (b) **“fraudulent practice”** means a misrepresentation or omission of facts or suppression of facts or disclosure of incomplete facts, in order to influence the Selection Process;
- (c) **“coercive practice”** means impairing or harming, or threatening to impair or harm, directly or indirectly, any person or property to influence any person’s participation or action in the Selection Process or the exercise of its rights or performance of its obligations by the Authority under this Agreement;
- (d) **“undesirable practice”** means (i) establishing contact with any person connected with or employed or engaged by the Authority with the objective of canvassing, lobbying or in any manner influencing or attempting to influence the Selection Process; or (ii) having a Conflict of Interest; and
- (e) **“restrictive practice”** means forming a cartel or arriving at any understanding or arrangement among Applicants with the objective of restricting or manipulating a full and fair competition in the Selection Process.

### **3.3. Confidentiality**

The Consultant, its Sub-Consultants and the Personnel of either of them shall not, either during the term or within two years after the expiration or termination of this Agreement disclose any proprietary information, including information relating to reports, data, drawings, design software or other material, whether written or oral, in electronic or magnetic format, and the contents thereof; and any reports, digests or summaries created or derived from any of the foregoing that is provided by the Authority to the Consultant, its Sub-Consultants and the Personnel; any information provided by or relating to the Authority, its technology, technical processes, business affairs or finances or any information relating to the Authority’s employees, officers or other professionals or suppliers, customers, or contractors of the Authority; and any other information which the Consultant is under an obligation to keep confidential in relation to the Project, the Services or this Agreement (**“Confidential Information”**), without the prior written consent of the Authority.

Notwithstanding the aforesaid, the Consultant, its Sub-Consultants and the Personnel of either of them may disclose Confidential Information to the extent that such Confidential Information:

- (i) was in the public domain prior to its delivery to the Consultant, its Sub- Consultants and the Personnel of either of them or becomes a part of the public knowledge from a source other than the Consultant, its Sub- Consultants and the Personnel of either of them;
- (ii) was obtained from a third party with no known duty to maintain its confidentiality;
- (iii) is required to be disclosed by Law or judicial or administrative or arbitral process or by any Governmental Instrumentalities, provided that for any such disclosure, the Consultant, its Sub-Consultants and the Personnel of either of them shall give the Authority, prompt written

notice, and use reasonable efforts to ensure that such disclosure is accorded confidential treatment;

- (iv) is provided to the professional advisers, agents, auditors or representatives of the Consultant or its Sub-Consultants or Personnel of either of them, as is reasonable under the circumstances; provided, however, that the Consultant or its Sub-Consultants or Personnel of either of them, as the case may be, shall require their professional advisers, agents, auditors or its representatives, to undertake in writing to keep such Confidential Information, confidential and shall use its best efforts to ensure compliance with such undertaking.

### **3.4. Liability of the Consultant**

3.4.1. The Consultant's liability under this Agreement shall be determined by the Applicable Laws and the provisions hereof.

3.4.2. Consultant's liability towards the Authority

The Consultant shall, subject to the limitation specified in Clause 3.4.3, be liable to the Authority for any direct loss or damage accrued or likely to accrue due to deficiency in Services rendered by it.

3.4.3. The Parties hereto agree that in case of negligence or willful misconduct on the part of the Consultant or on the part of any person or firm acting on behalf of the Consultant in carrying out the Services, the Consultant, with respect to damage caused to the Authority's property, shall not be liable to the Authority:

- (i) for any indirect or consequential loss or damage; and
- (ii) for any direct loss or damage that exceeds (a) the Consultancy Fee set forth in Clause 6.2. of this Agreement, or (b) the proceeds the Consultant may be entitled to receive from any insurance maintained by the Consultant to cover such a liability in accordance with Clause 3.5, whichever of (a) or (b) is higher.

This limitation of liability shall not affect the Consultant's liability, if any, for damage to Third Parties caused by the Consultant or any person or firm acting on behalf of the Consultant in carrying out the Services.

### **3.5. Insurance to be taken out by the Consultant**

The Consultant shall be responsible to take out and maintain, and shall cause any Sub-Consultant to take out and maintain, at its (or the Sub-Consultant's, as the case may be) own cost but on terms and conditions approved by the Authority, insurance against the risks, and for the coverage's in accordance with good industry practice. The Authority shall not be liable towards any insurance claims by or against the second party and or its sub consultants.

3.6. Not used

### **3.7. Consultant's actions requiring the Authority's prior approval**

The Consultant shall obtain the Authority's prior approval in writing before taking any of the following actions:

- (a) Substitute / replace any of the members of the Key Personnel listed in Annexure III.
- (b) entering into a subcontract for the performance of any part of the Services, it being understood (i) that the selection of the Sub-Consultant and the terms and conditions of the subcontract shall have been approved in writing by the Authority prior to the execution of the subcontract, and (ii) that the Consultant shall remain fully liable for the performance of the Services by the Sub-Consultant and its Personnel pursuant to this Agreement; or
- (c) any other action that may be specified in this Agreement.

### **3.8. Reporting obligations**

The Consultant shall submit to the Authority the reports and documents specified in the Agreement, in the form, in the numbers and within the time periods set forth therein.

### **3.9. Documents prepared by the Consultant to be property of the Authority**

- 3.9.1. All plans, drawings, specifications, designs, reports and other documents prepared by the Consultant in performing the Services shall become and remain the property of the Authority, and the Consultant shall, not later than termination or expiration of this Agreement, deliver all such documents to the Authority, together with a detailed inventory thereof. The Consultant may retain a copy of such documents. Restrictions about the future use of these documents shall be as specified in the Agreement.
- 3.9.2. The Consultant shall not use these documents for purposes unrelated to this Agreement without the prior written approval of the Authority.

### **3.10. Accuracy of Documents**

The Consultant shall be responsible for accuracy of the data collected by it directly or procured from other agencies/authorities, the designs, drawings, estimates and all other details prepared by it as part of these services. Subject to the provisions of Clause 3.4, it shall indemnify the Authority against any inaccuracy in its work which might surface during implementation of the Project, if such inaccuracy is the result of any negligence or inadequate due diligence on part of the Consultant or arises out of its failure to conform to good industry practice. The Consultant shall also be responsible for promptly correcting, at its own cost and risk, the drawings including any re-survey / investigations.

#### 4. CONSULTANT'S PERSONNEL AND SUB-CONSULTANTS

##### 4.1. General

The Consultant shall employ and provide such qualified and experienced Personnel as may be required to carry out the Services. The personnel, listed as key professionals submitted alongwith the RFP Vol, shall only be deployed in the project.

##### 4.2. Approval of Personnel

- 4.2.1. The Personnel listed in Annexure III of the Agreement ("**Key Personnel**") shall not be replaced or substituted at all. In case the replacement is inevitable and is beyond the control of the consultant the substitution shall only be done with the prior approval of the AUTHORITY and subject to the provisions mentioned hereunder.
- 4.2.2. If the Consultant hereafter proposes to engage any person as Professional Personnel, it shall submit to the Authority its proposal along with a CV of such person in the form provided at "Section II" of the RFP. the Authority may approve or reject such proposal within 14 (fourteen) days of receipt thereof. In case the proposal is rejected, the Consultant may propose an alternative person for the Authority's consideration. In the event the Authority does not reject a proposal within fourteen (14) days of the date of receipt thereof under this Clause 4.2.2, it shall be deemed to have been approved by the Authority.
- 4.2.3. At least THREE Key Personnel must be employees of the Consultant at all the times during the period of this Agreement.
- 4.2.4. Subject to other provisions of this Agreement, no alternative to Key Personnel can be proposed by the Consultant.
- 4.2.5. Maximum of only two Key Personnel can be replaced during the tenure of the assignment with equivalent or higher qualification and experience with prior permission from the Authority
- 4.2.6. Any change in more than two Key Personnel during the tenure of the assignment would attract a one-time penalty of 1% of the Consultancy Fee for the assignment for each such change.
- 4.2.7. Notwithstanding anything contrary contained in this Agreement, the Consultant shall not have the right to substitute Principal Architect of the Project during the tenure of the assignment.
- 4.2.8. The Principal Architect, himself shall be in contact with the Authority during the planning and design period on regular basis so that the process of approval is done in time. For this purpose the Principal Architect and other Key Professionals shall attend meetings, whenever required at NRDA, Naya Raipur or any other place in India as decided by NRDA, Naya Raipur. They shall submit and explain explicitly the analysis, planning and designing aspects through 3D/ Power point and other modes during such presentations as required. The cost of all the above shall be deemed to have been included in the Proposal quoted.
- 4.2.9. The Architect to be deputed in the local office team which shall be deployed at NRDA, Naya Raipur construction site during the execution shall be one, who has been associated with the project during planning and designing stage.

## 5. OBLIGATIONS OF THE AUTHORITY

### 5.1. Assistance in clearances etc.

Unless otherwise specified in the Agreement, the Authority shall make best efforts to ensure that the Government shall:

- (a) provide the Consultant, its Sub-Consultants and Personnel with work permits and such other documents as may be necessary to enable the Consultant, its Sub-Consultants or Personnel to perform the Services;
- (b) issue to officials, agents and representatives of the Government all such instructions as may be necessary or appropriate for the prompt and effective implementation of the Services.

### 5.2. Payment

In consideration of the Services performed by the Consultant under this Agreement, the Authority shall make to the Consultant such payments and in such manner as is provided in Clause 6 of this Agreement. The payment shall be made in Indian Rupees.

### 5.3. Access to land and property

The Authority warrants that the Consultant shall have, free of charge, unimpeded access to the site of the project in respect of which access is required for the performance of Services;

## 6. TIME SCHEDULE, DELIVERABLES AND PAYMENT SCHEDULE TO THE CONSULTANT

### 6.1. Time Period

The period of completion for the project as described in ToR and scope of work and the value of the services as percentage of the initial cost of the Consultant fee shall be as below.

Sr.no	Description of work	Period in weeks	Value of services
A	Planning and Design of Layout of all the four railway station complexes.	18	20%
B	Comprehensive Architectural Services, Planning and designing, preparation of DPR for Phase –I works	18	40%
C	Periodic supervision for construction work and Infrastructure for phase 1 works.	108	40%
	Total	144	100%

### 6.2. Consultancy Fee

- 6.2.1. Except as may be otherwise agreed under Clause 2.6, the payments under this Agreement shall not exceed the Consultancy Fee specified herein (the “**Consultancy Fee**”). The Parties agree that the

Consultancy Fee is at ----- percentage (percentage in words and up to 2 decimal only) of the **estimated cost or the actual cost of the project whichever is less**, inclusive of all taxes and inclusive of all out of pocket expenses including the, site visits, expenses of travel, documentation, communication and local office expenses incurred by consultants for carrying out the Services. The above amount is excluding applicable service tax.

The Consultancy Fee shall be payable as as per the value of the services defined in 6.1 above .

6.2.2. The detailed schedule of payment shall be:-

Stages	Description of Deliverable	Time Schedule	Payment in %	Cumulative payment
<b>Part-I Stage 1</b>	Submission of Inception report	4 Wks after LOA	5% of Consultancy Fee based on the estimated cost approved by NRDA	5%
Stage 2	On Approval of Conceptual design of the entire station complex and block cost	4 Wks after Stage 1	5% of Consultancy Fee based on the estimated cost approved by NRDA	10%
Stage 3	On Approval Draft Final Layout Plans and Block cost of estimate	4 Wks after Stage 2	5% of Consultancy Fee based on the estimated cost approved by NRDA	15%
Stage 4	On Approval Detail layout and phasing plan for entire development	6 Wks after Stage 3	5% of Consultancy Fee based on the estimated cost approved by NRDA	20%
<b>Part – II Stage 1:</b>	On Approval Conceptual design of the Phase I development and block cost	4 Wks after Stage4 part 1	5% of Consultancy Fee based on the estimated cost approved by NRDA	25%
Stage 2:	On approval Final Building Plans and Block cost of estimate for Phase-1 development	4 Wks after Stage 1 part II	10% of Consultancy Fee based on the estimated cost approved by NRDA	35%
Stage 3	On approval of Detail architectural designs of the buildings, structural designs and working drawing for civil works for phase-I development	4 Wks after Stage2 Part II	15% of Consultancy Fee based on the estimated cost approved by NRDA	50%
Stage 4:	On approval of working drawings for all services, Landscape and interior design for public and common spaces for phase-I development:	2 Wks after Stage 3 part II	5% of Consultancy Fee based on the estimated cost approved by NRDA	55%
Stage 5	On approval cost estimates, rate analysis and Bill of Quantities for	4 Wks after	5% of Consultancy Fee based on the estimated cost	60%



Stages	Description of Deliverable	Time Schedule	Payment in %	Cumulative payment
	phase-I development	Stage 4 part II	approved by NRDA	
Stage 6	Periodic Supervision	104 Wks after Issue of Work order to the contractor		
A	Issue of Work order to the contractor		5% of Consultancy Fee based on the estimated cost or the awarded cost whichever is less.	65%
B	After completion of 20% of the work		5% of Consultancy Fee based on the estimated cost or the awarded cost whichever is less.	70%
C	After completion of 40% of the work		5% of Consultancy Fee based on the estimated cost or the awarded cost whichever is less.	75%
D	After completion of 60% of the work		5% of Consultancy Fee based on the estimated cost or the awarded cost whichever is less.	80%
E	After completion of 80% of the work		5% of Consultancy Fee based on the estimated cost or the awarded cost whichever is less.	85%
F	After completion of 100% of the work		5% of Consultancy Fee based on the estimated cost or the awarded cost whichever is less.	90%
Stage 7	On submitting Completion Report and Drawings and Issuance of completion /occupancy certificate	4 Wks after (Completion of Stage 5)	10% of Consultancy Fee based on the estimated cost or the awarded cost whichever is less.	100%

**Note:**

1. 5% will be deducted from each of the payments as performance security which will be refunded without interest after three months of successful completion of project subject to conditions enclosed in the service agreement.
2. Authority shall deduct taxes at source, from the amounts payable as per applicable laws.
3. The Authority would endeavor to provide its comments or approval on documents submitted by the consultant within 15 days from the date of submission. The above timeline is independent of the time that may be required for approval and providing comment on the document submitted.

**6.3. Currency of payment**

All payments shall be made in Indian Rupees. The Consultant shall be free to convert Rupees into any foreign currency as per Applicable Laws, at their cost

**7. PERFORMANCE SECURITY, LIQUIDATED DAMAGES AND PENALTIES**

**7.1. Performance security**

- 7.1.1. The Authority shall retain by way of performance Security (the "Performance Security"), 5% (five percent) of all the amounts due and payable to the Consultant, to be appropriated against breach of this Agreement or for recovery of liquidated damages as specified in Clause 7.2 and clause 7.3

herein. The balance remaining out of the Performance Security shall be returned to the Consultant at the end of 3 (three) months after the expiration of this Agreement pursuant to Clause 2.4 hereof. This shall be in addition to the bid security retained by the authority as performance security.

7.1.2.

## **7.2. Liquidated Damages**

### **7.2.1. Liquidated Damages for delay**

In case of delay in submission of any deliverable, as specified in Annexure 1, liquidated damages, not exceeding an amount equal to 0.2% (zero point two percent) of the Consultancy Fee per week, subject to a maximum of 5% (five percent) of the Consultancy Fee, shall be imposed and shall be recovered from the payments due or by appropriation from the Performance Security or otherwise. However, in case of delay due to reasons beyond the control of the Consultant, suitable extension of time may be granted by the Authority

### **7.2.2. Encashment and appropriation of Performance Security**

The Authority shall have the right to invoke and appropriate the proceeds of the Performance Security, in whole or in part, without notice to the Consultant in the event of breach of this Agreement or for recovery of liquidated damages specified in this Clause 7.2.

## **7.3. Penalty for deficiency in Services**

In addition to the liquidated damages not amounting to penalty, beyond that as specified in Clause 7.2, warning may be issued to the Consultant for minor deficiencies on its part. In the case of significant deficiencies in Services causing adverse effect on the Project or on the reputation of the Authority, other penal action as detailed below including debarring for a specified period may also be initiated.

If major deficiency is significant nature in the services are observed, an additional levy of compensation up to a maximum of 5% of the consultancy fee shall be made on the consultant. In this regard, the decision of Director NRDA, Naya Raipur will be final binding.

## **8. FAIRNESS AND GOOD FAITH**

### **8.1. Good Faith**

The Parties undertake to act in good faith with respect to each other's rights under this Agreement and to adopt all reasonable measures to ensure the realization of the objectives of this Agreement.

### **8.2. Operation of the Agreement**

The Parties recognize that it is impractical in this Agreement to provide for every contingency which may arise during the life of the Agreement, and the Parties hereby agree that it is their intention that this Agreement shall operate fairly as between them, and without detriment to the interest of either of them, and that, if during the term of this Agreement either Party believes that this Agreement is operating unfairly, the Parties will use their best efforts to agree on such action as may be necessary to remove

the cause or causes of such unfairness, but failure to agree on any action pursuant to this Clause shall not give rise to a dispute subject to arbitration in accordance with Clause 10 hereof.

## **9. OTHER CONDITIONS**

- 9.1 In the event the Authority desires the Consultant to perform such additional services which are not within the Terms of Reference as specified. The Consultant shall agree to perform such Additional Services on such renegotiated, modified and new terms and conditions as may be mutually agreed by the Parties.
- 9.2 The Authority shall provide to the Consultant documents/ information/ reports as may be required by the Consultant to enable it to provide the Services. The Authority undertakes and agrees to furnish to the Consultant from time to time such other documents/ reports/ information in its possession and/or knowledge as it may consider relevant to perform the Services, as and when such information is received by/ available with the Authority.
- 9.3 All intellectual property conceived, originated, devised, developed or created by the Consultant, its agents, specifically for the purpose of rendering the Services, shall vest with the Authority unless otherwise agreed, between the Authority and the Consultant. The Authority as sole owner and shall be entitled to use such intellectual property for the purpose of the Project  
Unless otherwise agreed, the Authority shall have the copyright on all the reports, documents, maps etc., authored, prepared or generated during the course of the Services to be provided by the Consultant.

## **10. SETTLEMENT OF DISPUTES**

### **10.1. Amicable settlement**

The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with this Agreement or the interpretation thereof.

### **10.2. Dispute resolution**

- 10.2.1. Any dispute, difference or controversy of whatever nature howsoever arising under or out of or in relation to this Agreement (including its interpretation) between the Parties, and so notified in writing by either Party to the other Party (the "Dispute") shall, in the first instance, be attempted to be resolved amicably in accordance with the conciliation procedure set forth in Clause 10.3.
- 10.2.2. The Parties agree to use their best efforts for resolving all Disputes arising under or in respect of this Agreement promptly, equitably and in good faith, and further agree to provide each other with reasonable access during normal business hours to all non-privileged records, information and data pertaining to any Dispute.

### **10.3. Conciliation**

In the event of any Dispute between the Parties, either Party may call upon the **Chief Executive Officer NRDA**, for amicable settlement, and upon such reference, the said persons shall meet no later than 10 (ten) days from the date of reference to discuss and attempt to amicably resolve the Dispute. If such meeting does not take place within the 10 (ten) day period or the Dispute is not amicably settled within 15 (fifteen) days of the meeting or the Dispute is not resolved as evidenced by the signing of written terms of settlement within 30 (thirty) days of the notice in writing referred to in Clause

10.2.1 or such longer period as may be mutually agreed by the Parties, either Party may refer the Dispute to arbitration in accordance with the provisions of Clause 10.4.

#### **10.4. Arbitration**

- 10.4.1. Any Dispute which is not resolved amicably by conciliation, as provided in Clause 10.3, shall be finally decided by reference to arbitration by a Board of Arbitrators appointed in accordance with Clause 10.4.2. Such arbitration shall be held in accordance with the Rules of Arbitration of the International Centre for Alternative Dispute Resolution, New Delhi (the “Rules”), or such other rules as may be mutually agreed by the Parties, and shall be subject to the provisions of the Arbitration and Conciliation Act, 1996. The venue of such arbitration shall be Raipur and the language of arbitration proceedings shall be English.
- 10.4.2. There shall be a Board of three arbitrators, of whom each Party shall select one, and the third arbitrator shall be appointed by the two arbitrators so selected, and in the event of disagreement between the two arbitrators, the appointment shall be made in accordance with the Rules.
- 10.4.3. The arbitrators shall make a reasoned award (the “Award”). Any Award made in any arbitration held pursuant to this Clause 10 shall be final and binding on the Parties as from the date it is made, and the Consultant and the Authority agree and undertake to carry out such Award without delay.
- 10.4.4. The Consultant and the Authority agree that an Award may be enforced against the Consultant and/or the Authority, as the case may be, and their respective assets wherever situated.
- 10.4.5. This Agreement and the rights and obligations of the Parties shall remain in full force and effect, pending the Award in any arbitration proceedings hereunder.
- 10.4.6. Any dispute arising during the procedure of selection of the consultant, shall also be subjected to settlement of disputes as per clause 10 as above

#### **11. APPLICABLE LAWS**

The procedure of selection of consultant as well as the agreement made on the basis of this RFP shall be governed by Indian laws as applicable in India and in the State of Chhattisgarh.

*(See Clause 3.2)*

**Guidance Note on Conflict of Interest**

1. This Note further explains and illustrates the provisions of Clause 3.2 of the Agreement and shall be read together therewith in dealing with specific cases.
2. Consultants should be deemed to be in a conflict of interest situation if it can be reasonably concluded that their position in a business or their personal interest could improperly influence their judgment in the exercise of their duties. The process for selection of consultants should avoid both actual and perceived conflict of interest.
3. Conflict of interest may arise between the Authority and a consultant or between consultants and present or future concessionaries/ contractors. Some of the situations that would involve conflict of interest are identified below:

(a) Authority and consultants:

- (i) Potential consultant should not be privy to information from the Authority which is not available to others.
- (ii) Potential consultant should not have defined the project when earlier working for the Authority.
- (iii) Potential consultant should not have recently worked for the Authority overseeing the project.

(b) Consultants and concessionaires/contractors:

- (i) No consultant should have an ownership interest or a continuing business interest or relationship with a potential concessionaire/ contractor.
- (ii) No consultant should be involved in owning or operating entities resulting from the project.
- (iii) No consultant should Proposal for works arising from the project.

The participation of companies that may be involved as investors or consumers and officials of the Authority who have current or recent connections to the companies involved, therefore, needs to be avoided.

4. The normal way to identify conflicts of interest is through self-declaration by consultants. Where a conflict exists, which has not been declared, competing companies are likely to bring this to the notice of the Authority. All conflicts must be declared as and when the consultants become aware of them.
5. Another approach to avoiding a conflict of interest is through the use of “Chinese walls” to avoid the flow of commercially sensitive information from one part of the consultant’s company to another. This could help overcome the problem of availability of limited numbers of experts for the project. However, in reality effective operation of “Chinese walls” may be a difficult proposition.

As a general rule, larger companies will be more capable of adopting Chinese walls approach than smaller companies. Although, “Chinese walls” have been relatively common for many years, they are an increasingly discredited means of avoiding conflicts of interest and should be considered with caution. As a rule, “Chinese walls” should be considered as unacceptable and may be accepted in exceptional

cases upon full disclosure by a consultant coupled with provision of safeguards to the satisfaction of the Authority.

6. Another way to avoid conflicts of interest is through the appropriate grouping of tasks. For example, conflicts may arise if consultants drawing up the terms of reference or the proposed documentation are also eligible for the consequent assignment or project.
7. Another form of conflict of interest called “scope-creep” arises when consultants advocate either an unnecessary broadening of the terms of reference or make recommendations which are not in the best interests of the Authority but which will generate further work for the consultants. Some forms of contractual arrangements are more likely to lead to scope-creep. For example, lump-sum contracts provide fewer incentives for this, while time and material contracts provide built in incentives for consultants to extend the length of their assignment.
8. Every project contains potential conflicts of interest. Consultants should not only avoid any conflict of interest, they should report any present/ potential conflict of interest to the Authority at the earliest. Officials of the Authority involved in development of a project shall be responsible for identifying and resolving any conflicts of interest. It should be ensured that safeguards are in place to preserve fair and open competition and measures should be taken to eliminate any conflict of interest arising at any stage in the process.

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